

Government office region	Full Income Definition			
	2009		2011	
	Number of Households	Percentage	Number of Households	Percentage
North East	271,519	24.1%	339,020	30.1%
Yorkshire and The Humber	444,182	19.9%	558,138	25.0%
North West	649,201	22.1%	862,741	29.4%
East Midlands	398,478	21.4%	511,788	27.5%
West Midlands	589,004	26.2%	717,664	32.0%
South West	411,080	18.4%	555,653	24.9%
East of England	387,672	16.2%	493,046	20.6%
South East	410,928	11.8%	587,674	16.9%
London	401,859	13.3%	538,570	17.8%

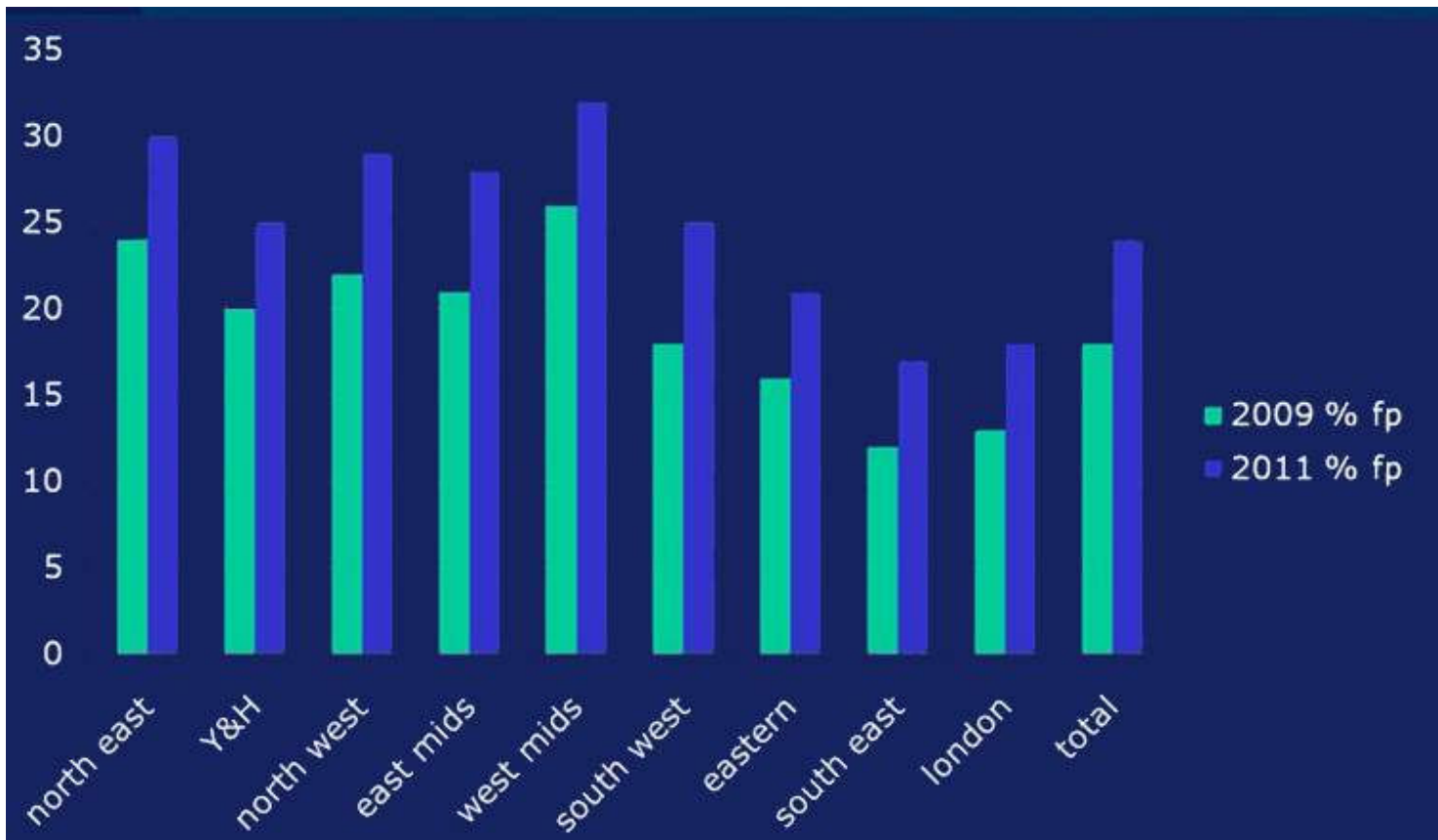


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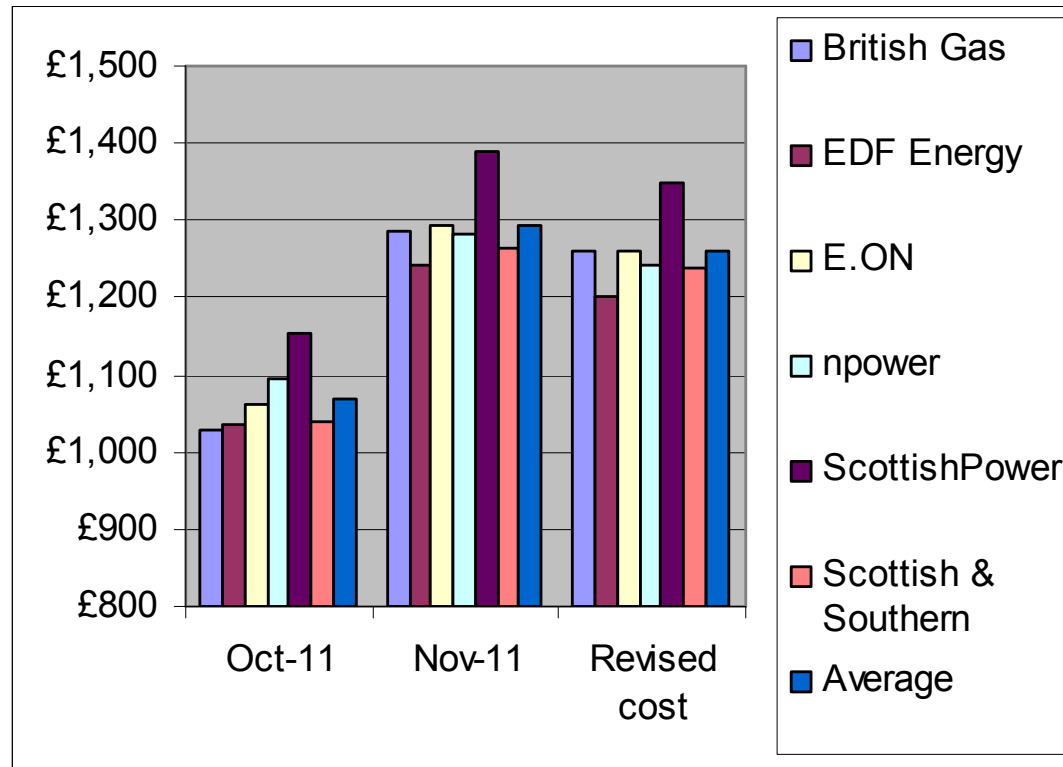
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Average Dual Fuel Bill



Green Deal

- Consultation closed 18th Jan
- Detail (secondary legislation spring 2012)
- Warm Front and CERT priority approx £950 million p/a
- ECO: ¼ for fuel poor (£325m / £1.3 billion)
- Support carbon agenda but target fuel poor first



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Energy Bill Revolution

- Put carbon tax revenue into fuel poverty programmes
- £4 billion p/a over 15 years
- ETS and carbon floor price

www.energybillrevolution.org

The logo for Energy Bill Revolution. It features a stylized house icon above the text 'Energy Bill' in black, and 'REVOLUTION' in large, bold, orange-to-red gradient letters.



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Sticky Customers

- Huge cost disparity between those who are active in the competitive market and those who are not.
- ‘Sticky’ customers paying over £300 pounds more than cheapest tariff – with same company!
- 68% band E customers never switched
- Licence Conditions must require genuinely cost-reflective pricing

IPPR: The true cost of energy



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Avalanche!

- 38 degrees pressure group and Which?
- Giant online energy buying cooperative
- www.whichbigswitch.co.uk



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Debt, Disconnection and Denial

- Ofgem's Q3 monitoring report
- Disconnections down by 39% for electricity and 58% for gas
- Debt has reduced by 8% and 3%
- Debts of over £600 risen by 9% gas
- Those owing £300-£600 rose by 38% electricity and 22% gas
- 90% of 56,000 electricity PPMs installed to recover arrears.



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The Condition of our Castles

- EHS published by CLG in Feb 2012
- Average SAP risen by 12 points
- since 1996 - to 55 in 2010
- 90% homes central heating
- Reports of damp reduced 13% to 7%

BUT 2.23 million properties still failed the Thermal Comfort element of the Decent Homes Standard including 264,000 social rented dwellings



Announcements from NEA

- Annual Conference, 10 -12 Sept, Manchester



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