

### 1. Your name

	Response Count
	100
answered question	100
skipped question	8

### 2. Your job title

	Response Count
	99
answered question	99
skipped question	9







### 3. Your organisation

	Response Count
	108
answered question	108
skipped question	0












### 4. Your department (if applicable)

	Response Count
	81
answered question	81
skipped question	27










## 5. Which of these describes your level in your organisation?

		Response Percent	Response Count
1st tier manager (e.g. Director)		1.9%	2
2nd tier manager (e.g. Asst. Director)		1.0%	1
3rd tier manager (e.g. Head of Service)		6.7%	7
4th tier manager (e.g. Manager)		30.5%	32
<b>Non managerial officer</b>		<b>53.3%</b>	<b>56</b>
Other (please specify)		6.7%	7
<b>answered question</b>			<b>105</b>
<b>skipped question</b>			<b>3</b>






## 6. Your CAN/HECA region

		Response Percent	Response Count
East Midlands		16.7%	18
East Pennine		7.4%	8
East		12.0%	13
London		6.5%	7
North East		13.0%	14
North West		6.5%	7
South East		15.7%	17
South West		13.0%	14
West Midlands		7.4%	8
Cymru (Wales)		0.0%	0
Northern Ireland		0.9%	1
Scotland		0.0%	0
Not sure		0.0%	0
No specific region		0.0%	0
Other (please specify)		0.9%	1
<b>answered question</b>			<b>108</b>
<b>skipped question</b>			<b>0</b>




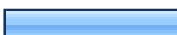
## 7. Your organisation type

		Response Percent	Response Count
Other voluntary organisation		0.0%	0
<b>Local Authority (LA)</b>		<b>78.7%</b>	<b>85</b>
Registered Social Landlord (RSL)		5.6%	6
NHS/Public Health		0.9%	1
Energy advice providers (commercial)		2.8%	3
Energy advice providers (charity)		1.9%	2
National or devolved regional government		0.0%	0
University, College or other educational establishment		0.0%	0
Lobbying group		0.0%	0
Other registered charity		0.9%	1
Other community group		0.0%	0
Not for profit		1.9%	2
Other commercial		2.8%	3
Other (please specify)		4.6%	5
<b>answered question</b>			<b>108</b>
<b>skipped question</b>			<b>0</b>


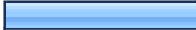
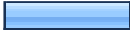

## 8. What type of local authority do you work for?

		Response Percent	Response Count
District Council		51.3%	39
Unitary Council		23.7%	18
County Council		3.9%	3
Metropolitan Council		14.5%	11
London Borough Council		6.6%	5
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>32</b>

## 9. Has your council signed up to the European Covenant of Mayors?

		Response Percent	Response Count
Yes		17.1%	13
No		53.9%	41
Has plans to		1.3%	1
Not sure		27.6%	21
<b>answered question</b>			<b>76</b>
<b>skipped question</b>			<b>32</b>





## 10. Has your council signed up to Climate Local?

		Response Percent	Response Count
Yes		33.3%	25
No		30.7%	23
Has plans to		20.0%	15
Not sure		16.0%	12
<b>answered question</b>			<b>75</b>
<b>skipped question</b>			<b>33</b>



## 11. Does your council have: (Please tick any that apply)

	Yes	No	Don't know	Rating Count
An adaptation strategy	44.8% (30)	23.9% (16)	31.3% (21)	67
A mitigation strategy	49.3% (33)	17.9% (12)	32.8% (22)	67
A carbon management plan	80.6% (54)	7.5% (5)	11.9% (8)	67
A sustainable energy action plan	59.7% (37)	29.0% (18)	11.3% (7)	62
A Fuel Poverty strategy	72.6% (53)	23.3% (17)	4.1% (3)	73
<b>answered question</b>				<b>75</b>
<b>skipped question</b>				<b>33</b>






**12. Do you know whether fuel poverty and/or excess winter deaths have been included in Joint Strategic Needs Assessments (JSNA)?**

		Response Percent	Response Count
Yes		58.7%	44
No		5.3%	4
Don't have a JSNA		1.3%	1
Not sure		34.7%	26
<b>answered question</b>			<b>75</b>
<b>skipped question</b>			<b>33</b>

**13. Has your council submitted a HECA report in 2013?**

		Response Percent	Response Count
No		13.3%	10
Yes, please provide the link		86.7%	65
<b>answered question</b>			<b>75</b>
<b>skipped question</b>			<b>33</b>



#### 14. Has the HECA report raised the profile of your work in the organisation?

		Response Percent	Response Count
Yes, definitely raised the profile at a strategic level		18.8%	12
Yes, raised the profile at an operational level		4.7%	3
Yes, raised some profile overall		21.9%	14
Yes, slightly raised profile		26.6%	17
<b>No, not at all</b>		<b>28.1%</b>	<b>18</b>
		<b>answered question</b>	<b>64</b>
		<b>skipped question</b>	<b>44</b>

#### 15. Has it helped in another way? Please explain




	Response Count
	20
<b>answered question</b>	<b>20</b>
<b>skipped question</b>	<b>88</b>

#### 16. Did you use a regional/local template for the report?



		Response Percent	Response Count
Yes		42.2%	27
<b>No</b>		<b>57.8%</b>	<b>37</b>
		<b>answered question</b>	<b>64</b>
		<b>skipped question</b>	<b>44</b>










**17. Do you feel supported at a strategic / senior level within your organisation for your work on tackling fuel poverty?**

		Response Percent	Response Count
Yes		69.8%	44
No		14.3%	9
No opinion		15.9%	10
answered question			63
skipped question			45









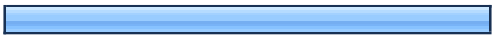












**18. Have you previously performed duties related to the Home Energy Conservation Act or HECA reporting?**



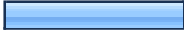




		Response Percent	Response Count
Yes		78.5%	51
No		21.5%	14
answered question			65
skipped question			43

## 19. What is the priority for your organisation?




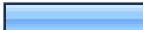

		Response Percent	Response Count
Gigajoules/GWh savings		1.4%	1
CO2 emissions		16.2%	12
SAP / EPC improvements		0.0%	0
<b>Fuel poverty reduction</b>		<b>45.9%</b>	<b>34</b>
Green Deal plans		2.7%	2
Maximising ECO uptake		12.2%	9
No targets set		5.4%	4
Other (please specify)		16.2%	12
<b>answered question</b>			<b>74</b>
<b>skipped question</b>			<b>34</b>

## 20. Which of the following topics do you currently work on? (Please tick all that apply)




		Response Percent	Response Count
Affordable Warmth		79.4%	81
Air Quality		2.9%	3
Carbon Management		36.3%	37
Carbon Reduction Commitment (CRC)		5.9%	6
Climate Change – Domestic		59.8%	61
Climate Change – Industrial and Commercial		13.7%	14
Climate Change – Transport		7.8%	8
Climate Local		20.6%	21
Energy Company Obligation (ECO)		78.4%	80
EPC assessment		29.4%	30
Energy Efficiency and Advice Domestic Sector		74.5%	76
Energy Efficiency and Advice Commercial Sector		18.6%	19
Environmental Health		14.7%	15
Environmental Policy		22.5%	23
Feed-in Tariffs (FiTs)		34.3%	35
<b>Fuel Poverty</b>		<b>83.3%</b>	<b>85</b>
Green House Gas emissions		32.4%	33
Private Sector Housing		60.8%	62
Public Health (other than environmental health and fuel poverty)		12.7%	13
Renewables		48.0%	49
Renewable Heat Incentive (RHI) and the Renewable Heat Premium Payment		36.3%	37

Smart Meters		17.6%	18
Social Housing		32.4%	33
Sustainable Development		28.4%	29
The Home Energy Conservation Act (HECA)		64.7%	66
Waste		12.7%	13
Zero/Low Carbon Homes		23.5%	24
Other related issues (please specify)		3.9%	4
<b>answered question</b>			<b>102</b>
<b>skipped question</b>			<b>6</b>








## 21. How long have you been in your current post?

		Response Percent	Response Count
Less than a year		11.1%	11
1 to 2 years		8.1%	8
<b>2 to 5 years</b>		<b>31.3%</b>	<b>31</b>
5 to 9 years		22.2%	22
Over 10 years		27.3%	27
<b>answered question</b>			<b>99</b>
<b>skipped question</b>			<b>9</b>








## 22. Is your post under review/facing a cut?

		Response Percent	Response Count
Yes		25.3%	25
No		53.5%	53
Don't know		21.2%	21
<b>answered question</b>			<b>99</b>
<b>skipped question</b>			<b>9</b>

## 23. Which of the following categories does your organisation fall into?

		Response Percent	Response Count
Green Deal Provider – Raising finance to deliver the Green Deal		3.3%	3
Green Deal Partner – Enter a partnership with a Green Deal provider to deliver a particular package		29.3%	27
<b>Green Deal Supporter – Encouraging residents and businesses to take up the Green Deal</b>		32.6%	30
Green Deal Recipient – Installing Green Deal your organisations properties		4.3%	4
None		28.3%	26
Not sure		1.1%	1
Other (please specify)		15.2%	14
<b>answered question</b>			<b>92</b>
<b>skipped question</b>			<b>16</b>

## 24. Is your council offering residents access to Green Deal funding?

		Response Percent	Response Count
Yes – managed by your local authority		6.6%	6
Yes – jointly managed with other council or councils		17.6%	16
If yes, please tell us how your scheme is funded:		0.0%	0
No – but your council supports an externally run scheme (operated by an energy agency for example)		15.4%	14
No – but your council funds local installers		1.1%	1
<b>No</b>		<b>29.7%</b>	<b>27</b>
Not sure		11.0%	10
Other (please specify)		18.7%	17
<b>answered question</b>			<b>91</b>
<b>skipped question</b>			<b>17</b>





## 25. If yes, please tell us how your scheme is funded:

	Response Count
	19
<b>answered question</b>	<b>19</b>
<b>skipped question</b>	<b>89</b>

## 26. Do you have any comments to make about the Green Deal?

	Response Count
	59
answered question	59
skipped question	49







## 27. Is your council offering residents access to ECO funding?

		Response Percent	Response Count
Yes, through a partnership		56.2%	50
Yes, through signposting		18.0%	16
No		13.5%	12
Not sure		12.4%	11







Who is your partner or who are you signposting to? 47

answered question	89
skipped question	19

## 28. Have you been able to access ECO funding for any schemes you are involved in?

		Response Percent	Response Count
Yes, Home Heating Cost Reduction Obligation (HHCRO) (Affordable Warmth element)		26.7%	23
Yes, Carbon Saving Community Obligation (CSCO)		14.0%	12
Yes, Carbon Emissions Reduction Obligation (CERO)		16.3%	14
Yes but don't know which type		5.8%	5
<b>No</b>		26.7%	23
Not sure		10.5%	9
<b>answered question</b>			<b>86</b>
<b>skipped question</b>			<b>22</b>

## 29. How do you find the delivery of ECO compared to the delivery of CERT?

		Response Percent	Response Count
Much better		2.3%	2
Slightly better		2.3%	2
Some good parts some worse parts		18.6%	16
Slightly worse		16.3%	14
<b>Much worse</b>		34.9%	30
Not engaged with this funding		25.6%	22
<b>answered question</b>			<b>86</b>
<b>skipped question</b>			<b>22</b>



### 30. How do you find HHCRO (Affordable Warmth) compared to Warm Front?

		Response Percent	Response Count
Much better		3.5%	3
Slightly better		9.3%	8
Some good parts and some worse parts		16.3%	14
Slightly worse		14.0%	12
Much worse		20.9%	18
<b>Not engaged with this funding</b>		<b>36.0%</b>	<b>31</b>

Do you have any comments to make about Affordable Warmth (HHCRO)?

33

**answered question**

**86**

**skipped question**

**22**

### 31. How do you find CSCO compared to CESP?

		Response Percent	Response Count
Much better		4.8%	4
Slightly better		12.0%	10
Some good parts and some worse parts		14.5%	12
Slightly worse		4.8%	4
Much worse		12.0%	10
<b>Not engaged with this funding</b>		<b>51.8%</b>	<b>43</b>

Do you have any comments to make about CSCO

18

**answered question**

**83**

**skipped question**

**25**

### 32. How do you find CERO compared to CERT?

		Response Percent	Response Count
Much better		1.2%	1
Slightly better		4.7%	4
Some good parts and some worse parts		17.6%	15
Slightly worse		12.9%	11
Much worse		24.7%	21
<b>Not engaged with this funding</b>		<b>38.8%</b>	<b>33</b>

Do you have any comments to make about CERO? 18





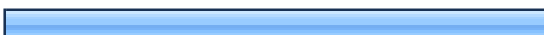

answered question 85

skipped question 23





### 33. Do you have comments to make about the ECO?

	Response Count
	46
answered question	46
skipped question	62



### 34. What do you expect from CAN? (tick all that apply)

		Response Percent	Response Count
Advice		75.0%	66
Information on funding		81.8%	72
Support		62.5%	55
<b>Networking</b>		<b>88.6%</b>	<b>78</b>
Policy and other updates		87.5%	77
Other (please specify)		9.1%	8
<b>answered question</b>			<b>88</b>
<b>skipped question</b>			<b>20</b>









### 35. How often do you attend Regional CAN meetings?

		Response Percent	Response Count
Attend all meetings		18.0%	16
Attend most meetings		28.1%	25
<b>Attend some meeting</b>		<b>40.4%</b>	<b>36</b>
Attend no meetings		13.5%	12
Please explain why:			33
<b>answered question</b>			<b>89</b>
<b>skipped question</b>			<b>19</b>





### 36. Do you attend any other local government focussed fora or networks e.g. NEA, LGA events?

		Response Percent	Response Count
No		23.6%	21
Yes, please specify		76.4%	68
<b>answered question</b>			<b>89</b>
<b>skipped question</b>			<b>19</b>

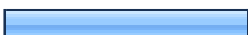
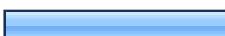
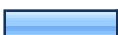

### 37. Are you a member of any of the following bodies? (please tick all that apply)

		Response Percent	Response Count
National Energy Action		64.9%	37
LGA		56.1%	32
The Energy Institute		5.3%	3
The Energy Efficiency Partnership for Homes		12.3%	7
All Party Parliamentary Fuel Poverty & Energy Efficiency Group		0.0%	0
End Fuel Poverty Coalition		8.8%	5
Energy Bill Revolution		10.5%	6
Association for the Conservation of Energy (ACE)		1.8%	1
Other bodies (please specify)		12.3%	7
<b>answered question</b>			<b>57</b>
<b>skipped question</b>			<b>51</b>



### 38. Do you receive the Carbon Action News?

		Response Percent	Response Count
Yes, hardcopy		9.0%	8
<b>Yes, electronically</b>		<b>69.7%</b>	<b>62</b>
Both hard copy and electronic copy		11.2%	10
No		10.1%	9
<b>answered question</b>			<b>89</b>
<b>skipped question</b>			<b>19</b>





### 39. Do you read the Carbon Action News?

		Response Percent	Response Count
<b>Read all editions</b>		<b>38.8%</b>	<b>33</b>
Read most editions		35.3%	30
Read some editions		17.6%	15
Never read		8.2%	7
<b>answered question</b>			<b>85</b>
<b>skipped question</b>			<b>23</b>


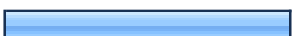
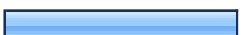
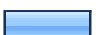
### 40. Do you receive the CAN e-bulletin?

		Response Percent	Response Count
Yes		<b>94.2%</b>	<b>81</b>
No		5.8%	5
<b>answered question</b>			<b>86</b>
<b>skipped question</b>			<b>22</b>



#### 41. Do you read the CAN e-bulletin?

		Response Percent	Response Count
<b>Read all e-bulletins</b>		48.3%	42
Read most e-bulletins		35.6%	31
Read some e-bulletins		11.5%	10
Never		4.6%	4
<b>answered question</b>			<b>87</b>
<b>skipped question</b>			<b>21</b>



#### 42. How often do you use the CAN website or online discussion forum?

		Response Percent	Response Count
Visit and use frequently		3.4%	3
<b>Visit and use occasionally</b>		46.1%	41
Visit sometimes but never use		37.1%	33
Never visit and never use		13.5%	12
<b>answered question</b>			<b>89</b>
<b>skipped question</b>			<b>19</b>






#### 43. Have you attended a CAN one day conference/training day event?

		Response Percent	Response Count
No		37.8%	34
<b>Yes, please specify how many:</b>		62.2%	56
<b>answered question</b>			<b>90</b>
<b>skipped question</b>			<b>18</b>




#### 44. Have you previously attended a CAN or HECA two-day conference?

		Response Percent	Response Count
Yes		43.3%	39
No		56.7%	51
answered question			90
skipped question			18

#### 45. Would you attend a two-day conference should one be organised in the future?

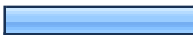




		Response Percent	Response Count
Yes – if free to attend		29.9%	26
Yes – if cost was under £100		17.2%	15
Yes – if cost was under £200		8.0%	7
Yes – if cost was under £300		0.0%	0
Yes – if cost was under £400		1.1%	1
<b>No prefer one-day format</b>		43.7%	38
Do you have any comments to make?			19
answered question			87
skipped question			21

**46. Does your organisation allow you to claim travel and accommodation expenses for attending free conference events?**

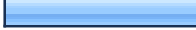


		Response Percent	Response Count
Yes – travel only		42.7%	38
<b>Yes – travel and accommodation</b>		<b>52.8%</b>	<b>47</b>
No		4.5%	4
<b>answered question</b>			<b>89</b>
<b>skipped question</b>			<b>19</b>





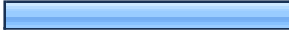
**47. Currently the objectives of UK HECA (CAN is a trading name of UK HECA) are: “To represent the mutual interests of members of the UK Home Energy Conservation Association and to assist in the achievement of meeting national, regional and local targets within the UK in the fields of energy conservation, energy efficiency, energy management and alternative sources of energy so as collectively to reduce carbon emissions and alleviate fuel poverty by the following means:- - Provide leadership and support for energy conservation authorities and the regional and devolved HECA Fora. - Share information and good practice via the HECA Fora website, newsletters and the annual HECA Conference. - Develop and support HECA officers’ roles. - Build partnerships between local authorities and other statutory, voluntary and private organisations in order to promote mutually beneficial schemes. - Act as a voice for local government energy officers with central government and other relevant bodies on matters relating to policy and programme delivery. - Act as a channel for Government and other relevant agencies to consult with local government energy officers on their energy policies and programmes.” Should these be changed? (please select one)**

		Response Percent	Response Count
No change. CAN should continue as it is.		30.4%	28
Yes CAN should be more proactive and initiate campaigns		13.0%	12
Yes CAN should actively seek to influence policies		21.7%	20
Yes CAN should be more vocal in response to programmes and policies		16.3%	15
Don't know		18.5%	17
<b>answered question</b>			<b>92</b>
<b>skipped question</b>			<b>16</b>




#### 48. In light of the recent policy changes, do you feel:

		Response Percent	Response Count
CAN should rebrand back to its official company name UK Home Energy Conservation Act (HECA)		30.6%	26
CAN should remain as CAN		30.6%	26
<b>Have no preferences either way</b>		<b>38.8%</b>	<b>33</b>
Please explain your answer:			32
<b>answered question</b>			<b>85</b>
<b>skipped question</b>			<b>23</b>




#### 49. Are you happy with E.ON's involvement to date as national CAN sponsor?

		Response Percent	Response Count
Yes		49.4%	42
No		4.7%	4
No opinion		45.9%	39
<b>answered question</b>			<b>85</b>
<b>skipped question</b>			<b>23</b>

#### 50. How do you feel about having an energy supplier as a sponsor?

		Response Percent	Response Count
Pleased		24.7%	21
Not pleased		10.6%	9
<b>No opinion</b>		<b>64.7%</b>	<b>55</b>
<b>answered question</b>			<b>85</b>
<b>skipped question</b>			<b>23</b>

**51. Is there anything you expect to get from E.ON as sponsor that you feel they can do better?**

		Response Percent	Response Count
More involvement		15.5%	13
Less involvement		3.6%	3
<b>No opinion</b>		<b>81.0%</b>	<b>68</b>

Do you have any comments you would like to make? 13

<b>answered question</b>	<b>84</b>
<b>skipped question</b>	<b>24</b>

**Page 2, Q2. Your job title**

1	Energy & Climate Change Officer	Sep 27, 2013 6:44 AM
2	Sustainability Manager	Sep 26, 2013 3:44 AM
3	Head of Corporate Sustainability	Sep 25, 2013 4:03 AM
4	Sustainability Manager	Sep 24, 2013 7:17 AM
5	Sustainability Officer	Sep 24, 2013 2:11 AM
6	Senior Asset Performance Officer	Sep 24, 2013 1:53 AM
7	Greenov ( Green Renovation Cluster) Project Manager	Sep 24, 2013 1:11 AM
8	Energy Officer	Sep 23, 2013 6:54 AM
9	Private Sector Housing Officer	Sep 23, 2013 4:43 AM
10	Energy & Affordable Warmth Officer	Sep 23, 2013 4:17 AM
11	Energy & Environment Manager	Sep 23, 2013 3:45 AM
12	Fuel Poverty Project Manager	Sep 23, 2013 2:53 AM
13	Account Development Manager	Sep 23, 2013 2:37 AM
14	sustainability officer	Sep 23, 2013 1:35 AM
15	Senior EHO	Sep 23, 2013 1:22 AM
16	Chair	Sep 23, 2013 1:11 AM
17	GDA DEA	Sep 16, 2013 3:00 AM
18	Principal Housing Officer	Sep 16, 2013 1:30 AM
19	Sustainable Homes Officer	Sep 11, 2013 6:40 AM
20	Team Leader	Sep 11, 2013 12:18 AM
21	Principal Housing Energy Officer	Sep 10, 2013 7:08 AM
22	home energy conservation officer	Sep 9, 2013 6:40 AM
23	Energy Officer Policy & Implementation	Sep 9, 2013 6:16 AM
24	Housing Standards and Improvement Manager	Sep 9, 2013 4:12 AM
25	Principal Officer (Home Energy)	Sep 9, 2013 1:31 AM
26	Consultant	Sep 5, 2013 1:43 AM
27	Regional Manager	Sep 4, 2013 3:29 AM
28	Private Sector Housing Manager	Sep 4, 2013 12:59 AM
29	Housing Improvement Officer - Energy Efficiency	Sep 3, 2013 6:15 AM
30	Energy Efficiency Officer	Sep 3, 2013 2:18 AM

**Page 2, Q2. Your job title**

31	Sustainability Officer	Sep 3, 2013 1:01 AM
32	Service Manager - Housing Services	Sep 2, 2013 12:16 PM
33	Senior Asset Performance Officer	Sep 2, 2013 6:41 AM
34	Principal Home Energy Advisor	Sep 2, 2013 5:00 AM
35	Howe	Sep 2, 2013 4:06 AM
36	Energy Conservation Officer	Sep 2, 2013 2:35 AM
37	Climate Change Manager	Sep 2, 2013 1:51 AM
38	Senior Development and Delivery Officer	Aug 30, 2013 8:43 AM
39	Technical Officer	Aug 30, 2013 2:37 AM
40	Climate Change and Energy Conservation Officer	Aug 30, 2013 1:29 AM
41	Energy Efficiency & Sustainability Officer	Aug 29, 2013 8:59 AM
42	Parish Energy Project Officer	Aug 29, 2013 8:38 AM
43	Energy Efficiency Officer	Aug 29, 2013 5:53 AM
44	Energy Efficiency Development Officer	Aug 29, 2013 5:38 AM
45	Home Energy Team Leader	Aug 29, 2013 4:37 AM
46	Environmental Health (Housing) Manager	Aug 28, 2013 9:09 AM
47	Home Energy Conservation Officer	Aug 28, 2013 5:24 AM
48	Principal Housing Standards Officer	Aug 28, 2013 4:06 AM
49	Housing Enforcement Team Manager	Aug 28, 2013 2:53 AM
50	Project Development Co-ordinator	Aug 28, 2013 2:47 AM
51	Willson	Aug 28, 2013 2:40 AM
52	Project manager	Aug 28, 2013 2:22 AM
53	Director	Aug 28, 2013 2:17 AM
54	Sustainability Officer	Aug 28, 2013 1:59 AM
55	Fuel Poverty Officer	Aug 28, 2013 1:15 AM
56	Environment Assistant	Aug 28, 2013 12:33 AM
57	Environmental Improvement Officer	Aug 28, 2013 12:24 AM
58	Sustainable Development Officer	Aug 27, 2013 9:00 AM
59	partnership development manager	Aug 27, 2013 8:23 AM
60	HOME ENERGY EFFICIENCY OFFICER	Aug 27, 2013 8:06 AM

**Page 2, Q2. Your job title**

61	Programme Manager	Aug 27, 2013 7:57 AM
62	Policy Development Manager	Aug 27, 2013 7:49 AM
63	Technical Officer	Aug 27, 2013 7:30 AM
64	Team Leader Sustainability	Aug 27, 2013 7:23 AM
65	Senior Environmental Health & Housing Officer	Aug 27, 2013 5:52 AM
66	Property Partnership Officer	Aug 27, 2013 5:51 AM
67	Energy Efficiency and Sustainability Officer	Aug 27, 2013 2:36 AM
68	Energy Efficiency Officer	Aug 27, 2013 2:18 AM
69	Environmental Management Officer	Aug 27, 2013 1:51 AM
70	Environmental Policy Officer	Aug 27, 2013 1:51 AM
71	Housing Renewal Technical Officer	Aug 27, 2013 1:46 AM
72	environmental coordinator	Aug 27, 2013 1:42 AM
73	EHO	Aug 27, 2013 1:17 AM
74	Housing (Health and Wellbeing) Lead	Aug 23, 2013 8:30 AM
75	Energy Projects Manager	Aug 23, 2013 8:26 AM
76	Development Manager	Aug 23, 2013 7:08 AM
77	Service Lead - Sustainability & Environment	Aug 23, 2013 6:19 AM
78	Fuel Poverty Projects Manager	Aug 23, 2013 5:56 AM
79	Team Leader	Aug 23, 2013 3:31 AM
80	Home Energy Conservation Officer	Aug 23, 2013 2:25 AM
81	Energy Officer	Aug 23, 2013 1:40 AM
82	Energy Conservation Manager	Aug 23, 2013 1:34 AM
83	Energy & Project Manager	Aug 23, 2013 1:24 AM
84	SEHO	Aug 23, 2013 1:16 AM
85	Sustainable Energy Officer	Aug 23, 2013 12:36 AM
86	Hussain	Aug 23, 2013 12:14 AM
87	West Sussex Fuel Poverty Co-ordinator	Aug 22, 2013 8:54 AM
88	COMMERCIAL SERVICES MANAGER	Aug 22, 2013 8:37 AM
89	Corporate Environmental Officer	Aug 22, 2013 8:36 AM
90	Senior Environmental Projects Officer	Aug 22, 2013 8:32 AM

**Page 2, Q2. Your job title**

91	Environmental Promotions Officer	Aug 22, 2013 8:29 AM
92	Sustainability Officer	Aug 22, 2013 8:27 AM
93	Seasonal Health & Affordable Warmth Co-ordinator	Aug 22, 2013 8:26 AM
94	Climate Change Officer	Aug 22, 2013 8:25 AM
95	Energy & Renewal Surveyor	Aug 22, 2013 8:24 AM
96	Team Leader - Private Sector Housing	Aug 22, 2013 8:12 AM
97	Energy Conservation Officer	Aug 22, 2013 8:11 AM
98	Energy Assistant	Aug 22, 2013 7:59 AM
99	Colbourne	Aug 22, 2013 7:57 AM

**Page 2, Q4. Your department (if applicable)**

1	Neighbourhoods and Development	Sep 27, 2013 6:44 AM
2	Environmental/Planning	Sep 26, 2013 3:44 AM
3	Corporate Sustainability, Culture & Environment	Sep 25, 2013 4:03 AM
4	Environmental Services	Sep 24, 2013 7:17 AM
5	Environment & Climate Change Unit	Sep 24, 2013 2:11 AM
6	Assets	Sep 24, 2013 1:53 AM
7	Economic Development, Planning and Policy	Sep 24, 2013 1:11 AM
8	Asset Management	Sep 23, 2013 6:54 AM
9	Housing	Sep 23, 2013 4:43 AM
10	Energy Team	Sep 23, 2013 4:17 AM
11	Regeneration	Sep 23, 2013 3:45 AM
12	St Anns Advice Centre	Sep 23, 2013 2:53 AM
13	Environmental Quality	Sep 23, 2013 1:35 AM
14	Public protection	Sep 23, 2013 1:22 AM
15	Housing	Sep 16, 2013 1:30 AM
16	Housing	Sep 11, 2013 6:40 AM
17	Regeneration and Housing	Sep 11, 2013 12:18 AM
18	Housing Strategy	Sep 10, 2013 7:08 AM
19	policy and spatial planning	Sep 9, 2013 6:40 AM
20	Environmental Health	Sep 9, 2013 6:16 AM
21	Regeneration & Environment	Sep 9, 2013 1:31 AM
22	Environmental Health	Sep 4, 2013 12:59 AM
23	Private Sector Housing	Sep 3, 2013 6:15 AM
24	Places Directorate	Sep 2, 2013 12:16 PM
25	Assets	Sep 2, 2013 6:41 AM
26	Environment	Sep 2, 2013 4:06 AM
27	Private Sector	Sep 2, 2013 2:35 AM
28	Regeneration and Housing	Aug 30, 2013 8:43 AM
29	Housing Renewal	Aug 30, 2013 2:37 AM
30	Environment & Corporate Assets	Aug 30, 2013 1:29 AM



**Page 2, Q4. Your department (if applicable)**

31	Housing	Aug 29, 2013 8:59 AM
32	New Communities	Aug 29, 2013 8:38 AM
33	Housing Services	Aug 29, 2013 5:53 AM
34	Energy Services	Aug 29, 2013 4:37 AM
35	Environment and Regeneration	Aug 28, 2013 9:09 AM
36	Residential Services	Aug 28, 2013 5:24 AM
37	Sustainable Communities	Aug 28, 2013 4:06 AM
38	Environmental and Community Services	Aug 28, 2013 2:53 AM
39	Environmental Strategy	Aug 28, 2013 2:40 AM
40	Environmental Services	Aug 28, 2013 1:59 AM
41	Environment and Housing	Aug 28, 2013 1:15 AM
42	Investment and Regeneration	Aug 28, 2013 12:33 AM
43	Community	Aug 28, 2013 12:24 AM
44	Sustainable Development	Aug 27, 2013 9:00 AM
45	warm Up North	Aug 27, 2013 8:23 AM
46	SPATIAL PLANNING & SUSTAINABILITY	Aug 27, 2013 8:06 AM
47	Environment and Regeneration Services	Aug 27, 2013 7:49 AM
48	Environments and Housing	Aug 27, 2013 7:30 AM
49	Strategic Housing	Aug 27, 2013 7:23 AM
50	Housing Services	Aug 27, 2013 5:52 AM
51	Housing Services	Aug 27, 2013 5:51 AM
52	Environmental Services	Aug 27, 2013 2:36 AM
53	Private Sector Housing	Aug 27, 2013 2:18 AM
54	Environmental Management	Aug 27, 2013 1:51 AM
55	Spatial Planning	Aug 27, 2013 1:51 AM
56	Housing Renewal	Aug 27, 2013 1:46 AM
57	Housing Standards	Aug 27, 2013 1:17 AM
58	Housing (Economic and Community Development)	Aug 23, 2013 8:30 AM
59	Environmental	Aug 23, 2013 8:26 AM
60	Investment	Aug 23, 2013 7:08 AM

**Page 2, Q4. Your department (if applicable)**

61	Facilities	Aug 23, 2013 6:19 AM
62	Property Services	Aug 23, 2013 3:31 AM
63	Regulatory Services (Private sector housing)	Aug 23, 2013 2:25 AM
64	Corporate Strategy	Aug 23, 2013 1:40 AM
65	Energy Conservation Unit	Aug 23, 2013 1:34 AM
66	Asset & Energy Management	Aug 23, 2013 1:24 AM
67	Public Protection	Aug 23, 2013 1:16 AM
68	Spatial Policy !!	Aug 23, 2013 12:36 AM
69	Property Services	Aug 23, 2013 12:14 AM
70	SGN COMMERCIAL	Aug 22, 2013 8:37 AM
71	Asset Management	Aug 22, 2013 8:36 AM
72	Sustainability and Climate Change	Aug 22, 2013 8:32 AM
73	Private Sector Housing (at the moment)	Aug 22, 2013 8:29 AM
74	Assets	Aug 22, 2013 8:27 AM
75	Highways & Energy Services	Aug 22, 2013 8:26 AM
76	Environmental Services	Aug 22, 2013 8:25 AM
77	Environmental Health	Aug 22, 2013 8:24 AM
78	People	Aug 22, 2013 8:12 AM
79	Environment & Regeneration	Aug 22, 2013 8:11 AM
80	Energy Management	Aug 22, 2013 7:59 AM
81	Built Environment	Aug 22, 2013 7:57 AM

**Page 2, Q5. Which of these describes your level in your organisation?**

1	Chair	Sep 23, 2013 1:11 AM
2	sole trader	Sep 16, 2013 3:00 AM
3	Team Leader	Sep 11, 2013 12:18 AM
4	Self-employed consultant	Sep 5, 2013 1:43 AM
5	Regional Manager	Sep 4, 2013 3:29 AM
6	Professional Officer!	Sep 3, 2013 1:01 AM
7	Team Leader	Aug 23, 2013 8:30 AM

**Page 2, Q6. Your CAN/HECA region**

1	We have properties across all regions except Wales	Sep 2, 2013 6:41 AM
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**Page 2, Q7. Your organisation type**

1	Part of LSP	Sep 23, 2013 1:11 AM
2	Independent GDA DEA	Sep 16, 2013 3:00 AM
3	ALMO	Aug 23, 2013 7:08 AM
4	Regional Housing Authority & Social Landlord	Aug 23, 2013 1:34 AM
5	GAS DISTRIBUTION	Aug 22, 2013 8:37 AM

**Page 4, Q15. Has it helped in another way? Please explain**

1	Provides justification as a statutory requirement for work in this area	Sep 24, 2013 2:14 AM
2	Ensures that energy efficiency work is reviewed regularly	Sep 23, 2013 4:48 AM
3	Reinforced the requirement for action on domestic energy efficiency, which has been a little lost in terms of internal profile, due to our carbon management activities.	Sep 23, 2013 3:50 AM
4	committed Council to continue its good work	Sep 23, 2013 1:25 AM
5	Statutory duty	Sep 10, 2013 7:15 AM
6	Valuable in confirming our priority areas for investment	Sep 9, 2013 4:14 AM
7	I'd say the development of our Affordable Warmth Strategy helps more with profile. The HECA report however did help assess our current position and plan more strategically for the future.	Sep 9, 2013 1:42 AM
8	link to apply for external funding	Sep 3, 2013 6:20 AM
9	Reintroduced fuel poverty and domestic energy conservation issues as key corporate objectives	Aug 30, 2013 8:47 AM
10	Helped to focus attention on fuel poverty	Aug 30, 2013 2:41 AM
11	No	Aug 29, 2013 6:00 AM
12	Provides a framework for future projects programmes we hope to implement using ECO /GD	Aug 29, 2013 4:44 AM
13	Useful for our own use	Aug 28, 2013 5:35 AM
14	No	Aug 28, 2013 3:13 AM
15	Encouraged actions such as signing up to Climate Local as considering whether to join it were listed on HECA report. It has also served to act as an update to our Climate Change Strategy and Action Plan after so many changes made the existing one out of date.	Aug 27, 2013 9:06 AM
16	Raising profile and supporting work on the Green Deal	Aug 27, 2013 2:40 AM
17	Not to my knowledge	Aug 27, 2013 2:21 AM
18	Data contained in HECA report has proved useful evidence in other reports produced for senior management.	Aug 23, 2013 1:48 AM
19	It has helped raise the profile of the team in terms of potential job cuts.	Aug 22, 2013 8:16 AM
20	I have used it as a key reference tool for many meetings.	Aug 22, 2013 8:00 AM

**Page 4, Q19. What is the priority for your organisation?**

1	Both fuel poverty reduction and CO2 reduction	Sep 23, 2013 3:50 AM
2	combination of the above priorities	Sep 4, 2013 1:07 AM
3	Financial savings within estate/ Fuel Poverty im pact externally	Sep 3, 2013 1:07 AM
4	Several of the above as they interact and are not in isolation	Aug 30, 2013 8:47 AM
5	Fuel Poverty, CO2 emissions and maximising ECO uptake - all of these are currently priorities	Aug 30, 2013 1:33 AM
6	boosting local SMEs but also fuel poverty reduction	Aug 29, 2013 8:45 AM
7	CO2, Fuel poverty, and excess winter death/health benefits of healthy housing	Aug 29, 2013 5:39 AM
8	Fuel Poverty Reduction, Maximising ECO uptake and Green Deal Plans	Aug 28, 2013 1:27 AM
9	CO2 and SAP and fuel poverty equally	Aug 27, 2013 7:53 AM
10	CO2 emissions/Fuel poverty	Aug 22, 2013 10:28 AM
11	2,4,5 and 6	Aug 22, 2013 8:27 AM
12	All of these but the answer wont allow selection of more than one	Aug 22, 2013 8:16 AM

**Page 5, Q20. Which of the following topics do you currently work on? (Please tick all that apply)**

1	adaptation	Sep 25, 2013 4:11 AM
2	SME business support for economic development and jobs growth	Sep 24, 2013 1:31 AM
3	Environmental Management Systems	Sep 23, 2013 6:56 AM
4	Display Energy Certificates, Schools energy and carbon reduction, utilities management (including contractual arrangements), carbon trust standard, major capital projects, local and sub-regional strategy	Sep 23, 2013 3:53 AM

**Page 6, Q23. Which of the following categories does your organisation fall into?**

1	Working with a framework of private sector partners to delive ECO measures	Sep 24, 2013 2:22 AM
2	Not suitable for social housing	Sep 24, 2013 2:00 AM
3	Non Commercial Fuel Poverty Advice	Sep 23, 2013 2:57 AM
4	Not confirmed as yet - likley to develop some sort of partnering arrangement.	Sep 2, 2013 5:08 AM
5	Provider of information on green deal and other options/alternatives	Aug 29, 2013 5:46 AM
6	Looking to appoint a citywide concession partner to deliver ECO funding and FOC measures	Aug 29, 2013 4:59 AM
7	Looking to support/partner but nothing has been confirmed to date	Aug 28, 2013 2:05 AM
8	Encouraging residents to take up ECO measures (and self- or otherwise fund other improvements needed)	Aug 27, 2013 9:29 AM
9	We are raising awareness re Green Deal at a low level currently	Aug 27, 2013 6:01 AM
10	receipt of ECO funding only	Aug 27, 2013 1:45 AM
11	We are exploring the options for forming a partnership witha panel of providers	Aug 23, 2013 2:47 AM
12	Green Deal does not apply to Northern Ireland	Aug 23, 2013 1:39 AM
13	Green Deal ECO Partner & Pas 2030 Installer EWI	Aug 22, 2013 8:40 AM
14	Considering options - partner or supproter	Aug 22, 2013 8:36 AM

**Page 6, Q24. Is your council offering residents access to Green Deal funding?**

1	still planning	Sep 23, 2013 1:40 AM
2	looking at potential opportunities	Sep 11, 2013 9:43 AM
3	In GM Procurement process	Sep 10, 2013 7:19 AM
4	Developing a programme currently	Sep 9, 2013 4:18 AM
5	not applicable	Sep 5, 2013 1:51 AM
6	Still working on details of scheme (Carillion)	Sep 3, 2013 6:25 AM
7	currently looking at submitting a Lancashire wide bid for the GD Communities fund.	Sep 2, 2013 4:29 AM
8	We and other Devon LAs are tendering for an ECO partner - that will inevitably include some green deal finance	Aug 30, 2013 2:47 AM
9	DDC is part of Kent & Medway Green Deal Partnership which to date has procured an ECO funder, however Green Deal provider not yet procured	Aug 30, 2013 1:41 AM
10	N/A	Aug 28, 2013 2:24 AM
11	Our tendered green deal providers have sourced their own Green Deal funding.	Aug 28, 2013 1:37 AM
12	We are in the process of seeking a GD partner	Aug 27, 2013 6:01 AM
13	In the process of applying for funding	Aug 27, 2013 2:44 AM
14	Currently exploring options for partnership	Aug 23, 2013 2:47 AM
15	No, we are not a Council and Green Deal does not apply in NI	Aug 23, 2013 1:39 AM
16	procurement at present	Aug 23, 2013 1:37 AM
17	Not yet - considering options	Aug 22, 2013 8:36 AM

**Page 6, Q25. If yes, please tell us how your scheme is funded:**

1	Warm Up North	Sep 23, 2013 5:01 AM
2	Chiltern is member of a Community Interest Company who is a GD provider. Authority has purchased shares in the company funded from revenue.	Sep 23, 2013 4:53 AM
3	Through British Gas via Warm Up North	Sep 23, 2013 3:56 AM
4	DECC	Sep 23, 2013 1:28 AM
5	£30,000 Stakeholding and Board membership	Sep 3, 2013 1:13 AM
6	Partnership with a fuel utility	Aug 30, 2013 8:51 AM
7	Partnership with the Solent Green Deal run by Portsmouth CC	Aug 29, 2013 9:22 AM
8	DECC Pioneer Places funding, plus 3 years funding from County, Borough and District Councils	Aug 29, 2013 6:12 AM
9	DECC go early scheme	Aug 28, 2013 12:54 AM
10	Rockwarm installer has access to CERO funding.	Aug 28, 2013 12:49 AM
11	Green Deal Pioneer Places fund / Leeds City Region Green Deal under development - LA paid startup costs	Aug 27, 2013 8:19 AM
12	GIB	Aug 27, 2013 7:29 AM
13	Through Warm up North	Aug 23, 2013 7:14 AM
14	West Sussex County Council are setting up a GDF delivery vehicle	Aug 22, 2013 9:22 AM
15	WUN	Aug 22, 2013 8:43 AM
16	By a Utility company	Aug 22, 2013 8:40 AM
17	OFGEM	Aug 22, 2013 8:39 AM
18	Membership contribution via share purchase	Aug 22, 2013 8:33 AM
19	IEE - Newcastle led scheme - Warm Up North.	Aug 22, 2013 8:22 AM



**Page 6, Q26. Do you have any comments to make about the Green Deal?**

1	Still planning to work in partnership with Lincolnshire councils to ensure the take up of ECO and Green Deal locally	Sep 27, 2013 7:11 AM
2	Needs greater incentives	Sep 25, 2013 4:13 AM
3	I have a cluster of around 50 local construction businesses who have watched the Green Deal journey with interest and some of them have become accredited Green Deal Installers and Assessors. In the Business support role that I have, it is increasingly frustrating to see delays in areas such as Green Deal Finance. I also think the Green Deal Communities Fund for LA's is a well timed ( could have done with it earlier) investment to really engage local communities and to build trust in the Green Deal/ Green Retrofit in general.	Sep 24, 2013 5:02 AM
4	Deeply flawed - attempting to find a market based solution where there is not enough demand to sustain a market - interest rates too high, ECO subsidy for HTT measures too low	Sep 24, 2013 2:22 AM
5	It will not work for residents of social housing	Sep 24, 2013 2:00 AM
6	We do not have any plans to use Green Deal finance. The main way it seems to work in social housing is by offering something extra. e.g. double glazing is due to be changed in 7 years' time. By taking out Green Deal finance, the resident can have it installed now. As a straight financing mechanism, it does not work in social housing.	Sep 23, 2013 7:06 AM
7	It'll be a hard struggle to get it off the ground, and it will be difficult to persuade householders to undertake GD finance.	Sep 23, 2013 3:56 AM
8	Great for homeowners, but how will it help the masses who live in sub standard private rented housing.	Sep 23, 2013 2:57 AM
9	need clear guidance for LA's	Sep 23, 2013 1:40 AM
10	Interest rate too high	Sep 23, 2013 1:28 AM
11	Ineffective. Interest rates make it unattractive to the financially literate, and incomprehensible to the rest.	Sep 23, 2013 1:16 AM
12	Still too many grey areas. RHP calcs differing on EPC to installers making payments reduce	Sep 16, 2013 3:02 AM
13	To complicated. Pepole on low incomes are reluctant to take on debt	Sep 11, 2013 12:25 AM
14	It is too complicated & I dont think LAs should be encouraging residents to take up expensive loans!	Sep 10, 2013 7:19 AM
15	We are prioritising work at maximisation of ECO before Green Deal	Sep 9, 2013 4:18 AM
16	We may look at an affiliation with one or more Green Deal Providers over the next 12 months however we don't view the Green Deal as being the main driver for energy efficiency improvements in the Borough.	Sep 9, 2013 1:53 AM
17	Those who can, are self financing after GD assessments. GD finance likely only to be taken up by low-income households who will pay premium interest rates.	Sep 5, 2013 1:51 AM
18	It is not helping the householder who need the most help. It is a very	Sep 4, 2013 3:34 AM

**Page 6, Q26. Do you have any comments to make about the Green Deal?**

	complicated and expensive scheme to run.	
19	ECO is the driver. GD difficult to deliver as partners involved have different aims and objectives, complicated to understand, therefore, difficult to sell	Sep 3, 2013 6:25 AM
20	We are restricted as we wait to forefill requirements (legal and otherwise) of DECC	Sep 3, 2013 1:13 AM
21	Low demand.	Sep 2, 2013 12:25 PM
22	As a Social Landlord we are not entertaining the Green Deal. Each case will be assessed on its own merit, dependant on SAP rating of property we will offer to pay for part, all or none of the Green Deal recommendations. We are pursuing ECO funding for our properties.	Sep 2, 2013 6:47 AM
23	We are engaging with it but taking time to consider how best to work with it. ECO is our main focus at the moment.	Sep 2, 2013 5:08 AM
24	Ill thought out Interest rate not attrctive Most measures are not covered by green deal funding.	Sep 2, 2013 2:56 AM
25	We are still unsure if green deal would benefit tenants in Social Housing.	Sep 2, 2013 1:57 AM
26	Before the end of 2013 there will be a significant increase in the Green Deal loans taken out	Aug 30, 2013 8:51 AM
27	The market has yet to be established	Aug 30, 2013 2:47 AM
28	Still too early to answer this questions as there has been such a small take-up nationally	Aug 29, 2013 9:22 AM
29	personally my biggest concern is the early repayment penalties on Green Deal finance. Few people want the additional complication of a Green Deal debt when selling their home.	Aug 29, 2013 8:49 AM
30	The Green Deal arrived late, after insufficient development and consultation, and is under publicised and over-complicated. I could go on ...	Aug 29, 2013 6:12 AM
31	Govt use of state aid for Green Deal is looking increasingly looking like a subsidy to an uncompetitive financial product in a competitive market rather than aid to overcome market failures	Aug 29, 2013 5:46 AM
32	How much space do we have to comment? In a nut shell dissapointed by the format and high APR	Aug 29, 2013 4:59 AM
33	7% interest rate, cost of assessment and other 'issues' regarding long-term blighting of properties is holding back uptake of GD.	Aug 28, 2013 9:15 AM
34	We risk tarnishing our reputation with local residents if we promote it.	Aug 28, 2013 5:20 AM
35	None that are printable!	Aug 28, 2013 3:16 AM
36	Serious reservations about weather GD/ECO will actually help the most vulnerable householders living in fuel poverty.	Aug 28, 2013 2:50 AM
37	We are using ECO but waiting for private finance to be available.	Aug 28, 2013 2:49 AM
38	Far too confusing for the consumer Great concept shame the Government	Aug 28, 2013 2:23 AM

**Page 6, Q26. Do you have any comments to make about the Green Deal?**

	didn't listen to those at the coal face!	
39	We need to make it work, it is the only energy efficiency funding available. We want to ensure that local SMEs have a chance to access the work and we are talking to organisations that enable local contractors to participate.	Aug 28, 2013 2:05 AM
40	It is good news that DECC have announced funding for LAs to deliver ECO schemes. Many people are being put off from taking part in Green Deal due to long payback times particularly older people.	Aug 28, 2013 12:49 AM
41	We don't think it is a very good deal, and so mention it only as a last resort for people who cannot fund home energy improvements by free or cheaper means e.g. using savings, re-mortgaging or cheap loans. Should people wish to use it, we refer them to the main Energy Saving Trust call centre phone number.	Aug 27, 2013 9:29 AM
42	Some good elements but some flaws: Loan APR far too high Too complex for customers to understand Long delays in finance caused drop-out complaint	Aug 27, 2013 8:19 AM
43	Too bureaucratic and confusing in what is offered and by whom, encouraging cowboys to offer cheaper alternative measures	Aug 27, 2013 7:49 AM
44	Future uncertain	Aug 27, 2013 6:03 AM
45	We are not convinced householders will be keen to take up GD finance, they are more likely to fund measures recommended by a GDA by other means	Aug 27, 2013 6:01 AM
46	It's not working	Aug 27, 2013 2:27 AM
47	not designed for social landlords	Aug 27, 2013 1:45 AM
48	Perception is the key to the Green Deal. If seen as a confusing, complicated product it will not receive take up regardless of if the mechanics of the scheme operate correctly - which they may not.	Aug 23, 2013 6:01 AM
49	We are developing a consortium bid for the Green Deal Communities LA fund	Aug 23, 2013 2:47 AM
50	Both councils are shareholders in the Green Deal Together Community Interest Company: <a href="http://www.greendealtogether.org.uk/">http://www.greendealtogether.org.uk/</a>	Aug 23, 2013 1:53 AM
51	It does not apply to Northern Ireland	Aug 23, 2013 1:39 AM
52	Residents do not understand the golden rule, and often although boilers are good investments they rarely are they green ticked.	Aug 23, 2013 12:45 AM
53	Do not think it is going to be the wonderful scheme the Govt think it is	Aug 22, 2013 11:55 PM
54	We have no confidence that it will work and are minatining our own grants programme for the moment.	Aug 22, 2013 8:47 AM
55	Green deal funding does not work for our company	Aug 22, 2013 8:40 AM
56	N/A	Aug 22, 2013 8:39 AM
57	Limited support locally - not being promoted	Aug 22, 2013 8:35 AM

**Page 6, Q26. Do you have any comments to make about the Green Deal?**

58	Its here, its happening anyway so lets get on with it and make the most of it	Aug 22, 2013 8:33 AM
59	Waste of money, the costs of accessing it and enhanced installation costs are prohibitive.	Aug 22, 2013 8:08 AM

**Page 6, Q27. Is your council offering residents access to ECO funding?**

1	currently tendering	Sep 25, 2013 4:13 AM
2	Kent and Medway Green Deal Partnership - m	Sep 24, 2013 5:02 AM
3	Oldham council have partnered with Keepmoat to deliver fuel poverty reduction activity, including physical measures.	Sep 23, 2013 7:06 AM
4	Warm Up North	Sep 23, 2013 5:01 AM
5	Green Deal Together. Also signpost to ECO via Affordable Warmth network	Sep 23, 2013 4:53 AM
6	British Gas via Warm Up North	Sep 23, 2013 3:56 AM
7	Energy Savings Advice Service	Sep 11, 2013 9:43 AM
8	Utilities and Energy Advice Line	Sep 11, 2013 12:25 AM
9	Keepmoat	Sep 10, 2013 7:19 AM
10	Anyone we can	Sep 9, 2013 6:49 AM
11	seeking partner - will announce by Oct 13	Sep 9, 2013 4:18 AM
12	We sign-post to a range of companies depending upon the circumstances of the household, e.g. British Gas runs a CSCO programme for certain LSOAs in the Borough which we signpost residents to who live in those areas.	Sep 9, 2013 1:53 AM
13	Not yet	Sep 5, 2013 1:51 AM
14	more than one proposed partnership	Sep 3, 2013 6:25 AM
15	Green Deal Together CIC	Sep 3, 2013 1:13 AM
16	Not yet - but we hope to soon.	Sep 2, 2013 5:08 AM
17	British Gas	Sep 2, 2013 4:29 AM
18	B Gas	Aug 30, 2013 8:51 AM
19	See above - tendering exercise underway	Aug 30, 2013 2:47 AM
20	DDC working with Kent & Medway Green Deal Partnership have entered into a Framework Agreement with Enterprise who provide the delivery of ECO funding from nPower	Aug 30, 2013 1:41 AM
21	Action Surrey	Aug 29, 2013 6:12 AM
22	Dorset energy Advice centre (DEAC)	Aug 29, 2013 5:46 AM
23	Climate Energy	Aug 28, 2013 9:15 AM
24	to our insulation company partner	Aug 28, 2013 5:45 AM
25	Aran Services Ltd	Aug 28, 2013 5:20 AM
26	Via Exiting SLA	Aug 28, 2013 2:49 AM
27	In negotiation	Aug 28, 2013 2:23 AM

**Page 6, Q27. Is your council offering residents access to ECO funding?**

28	Our tendered Green Deal providers have access to ECO funding.	Aug 28, 2013 1:37 AM
29	Energy Savings Advice Service	Aug 28, 2013 12:54 AM
30	Yorkshire Energy Partnership (not for profit company owned by North Yorkshire LA's)	Aug 27, 2013 9:29 AM
31	EDF Energy via Keepmoat	Aug 27, 2013 8:19 AM
32	We are currently looking for an ECO partner	Aug 27, 2013 6:01 AM
33	Warm up North	Aug 23, 2013 7:14 AM
34	British Gas	Aug 23, 2013 6:01 AM
35	not announced yet	Aug 23, 2013 3:35 AM
36	A number of partners for own housing stock and direct referrals to shortlisted HHCRO providers	Aug 23, 2013 2:47 AM
37	ECO does not apply to NI	Aug 23, 2013 1:39 AM
38	under contract negotiations	Aug 23, 2013 1:37 AM
39	Climate Energy /Instagroup	Aug 23, 2013 12:45 AM
40	Action Surrey	Aug 22, 2013 10:31 AM
41	Informal agreement between WSCC and British Gas until Dec 2013	Aug 22, 2013 9:22 AM
42	WUN	Aug 22, 2013 8:43 AM
43	We have our own partner but Warm up North is th LA Scheme	Aug 22, 2013 8:40 AM
44	Kent and Medway Green Deal Partnership	Aug 22, 2013 8:35 AM
45	on selected individual projects/schemes	Aug 22, 2013 8:33 AM
46	British Gas	Aug 22, 2013 8:22 AM
47	Various, depending on resident's needs	Aug 22, 2013 8:08 AM

**Page 6, Q30. How do you find HHCRO (Affordable Warmth) compared to Warm Front?**

1	Top up grants are often required to enable boiler replacements to be carried out; but there is no system in place to pick up these top ups, leaving vulnerable customers to either pay up or lose out.	Sep 27, 2013 7:11 AM
2	No experience as yet but we anticipate HHCRO will be far better than WF	Sep 24, 2013 2:22 AM
3	too early to make a judgement, but it seems that there will not be enough funding to meet needs	Sep 23, 2013 4:53 AM
4	should include radiators/ pipework.	Sep 23, 2013 1:28 AM
5	Much quicker installs now available for people in need	Sep 10, 2013 7:19 AM
6	Will be better	Sep 9, 2013 6:49 AM
7	Where do I start? I look back with fondness to Warm Front even though I moaned at the time! We seem to have made a backward step; different works provided by different companies, different timescales, no standard customer service, ESAS advice not good quality.	Sep 9, 2013 1:53 AM
8	No obligation to insulate	Sep 5, 2013 1:51 AM
9	the paperwork is complicated and time consuming to fill in. It is not possible to help those that need the most help.	Sep 4, 2013 3:34 AM
10	Worried that it's being sold as 'free' but have heard that some people are being told they need to pay (for pipework, etc.).	Sep 2, 2013 5:08 AM
11	In Preston there appears to be a number of disreputable firms whereas under Warm Front there was an independent body this is no longer the case	Sep 2, 2013 4:29 AM
12	See above - can't respond until we know results of tender exercise	Aug 30, 2013 2:47 AM
13	Too early to comment on this question	Aug 29, 2013 9:22 AM
14	Again, it's late and overly complicated ...	Aug 29, 2013 6:12 AM
15	Missed opportunity where homes receive new boilers but no insulation	Aug 29, 2013 5:46 AM
16	Launching a new 'brand' has been difficult. WF was known and understood by residents, their carers and professionals.	Aug 28, 2013 9:15 AM
17	still unsure if this scheme will give boiler repairs/replacements to householders with relatively new boilers which fail. Also HHCRO appears not to give full systems to those who have non.	Aug 28, 2013 5:45 AM
18	Not sure yet	Aug 28, 2013 5:20 AM
19	Its an absolute travesty resulting in the wrong people getting the funding and utilities scoring more carbon for uninsulated properties	Aug 28, 2013 2:23 AM
20	The lack of funding for full heating is a major issue.	Aug 28, 2013 1:37 AM
21	It is much more difficult for vulnerable customers to access HHCRO than Warmfront. Warmfront was straightforward, one organisation delivering the work whereas there is a huge amount of organisations offering green deal/ECO work and it is very daunting to pick through them for householders,	Aug 28, 2013 12:54 AM

**Page 6, Q30. How do you find HHCRO (Affordable Warmth) compared to Warm Front?**

22	Very restrictive so not easy to advertise generally - Data Protection means it is hard / impossible to find out who is on these benefits to alert them to their eligibility - Central Government needs to do this! No crisis funds for people who are ineligible but desperate, or require immediate work.	Aug 27, 2013 9:29 AM
23	some mismatch between our definition of vulnerable and the governments in terms of area mapping	Aug 27, 2013 8:19 AM
24	No experience of it yet	Aug 27, 2013 6:01 AM
25	Whilst Warm Front was very expensive and didn't use local installers at least it covered more than just Gas boilers. We have lots of off gas areas and can't now help anyone off gas	Aug 27, 2013 2:27 AM
26	too early to say	Aug 23, 2013 6:01 AM
27	Benefits criteria too narrow. Many vulnerable people not supported.	Aug 23, 2013 2:47 AM
28	alot falling out due to boiler efficiency and too much red tape	Aug 23, 2013 1:37 AM
29	More difficult to get your head around....	Aug 23, 2013 12:45 AM
30	concern with offerings for off-gas properties	Aug 23, 2013 12:32 AM
31	Havent seen the full extent yet as havent successfully put through any completed cases, but cases I have referred are unlikely to get full ECO funding.	Aug 22, 2013 9:22 AM
32	It doesn't do enough - needs higher funding levels and to cover more people	Aug 22, 2013 8:36 AM
33	Residents maybe eligible but are not entitled unless ECO obligated party decides they can access scheme. Many hidden costs to poorest people.	Aug 22, 2013 8:08 AM



**Page 6, Q31. How do you find CSCO compared to CESP?**

1	still planning	Sep 23, 2013 1:40 AM
2	No one is working in Rutland currently.	Sep 23, 2013 1:28 AM
3	Need higher funding levels to make EWI fully funded & HTT cavities	Sep 10, 2013 7:19 AM
4	Has led once again to cherry picking of certain measures for properties, not providing a whole-house approach.	Sep 9, 2013 1:53 AM
5	Too early to say.	Sep 2, 2013 5:08 AM
6	Just when we had all got our heads round CESP it was replaced and everything has come to a complete stand still. Although we are working on getting our CSCO schemes up and running the rogue contractors are going around picking up easy measures and not offering the customer a 'whole house' package which was the idea under CSCO!	Sep 2, 2013 4:29 AM
7	Not engaged with this funding yet	Sep 2, 2013 1:57 AM
8	As above	Aug 30, 2013 2:47 AM
9	CSCO like ECo in general is overcomplicated and therefore costly to deliver.	Aug 29, 2013 5:46 AM
10	Not sure yet	Aug 28, 2013 5:20 AM
11	Good that rural areas are now technically eligible but I still have not received any information as to HOW people can apply and what for.	Aug 27, 2013 9:29 AM
12	still much dependence on eligibility and having a secondary measure to get schemes funded	Aug 27, 2013 8:19 AM
13	Did not have any CESP areas	Aug 27, 2013 6:03 AM
14	as for 25	Aug 27, 2013 6:01 AM
15	I hope it will be we couldn't get anyone interested in CESP for our areas hopefully CSCO will be better we are waiting to see if the offer we have turns into action	Aug 27, 2013 2:27 AM
16	N/A no areas in borough that meet IMD criteria.	Aug 23, 2013 2:47 AM
17	Again I havent experienced the extent of how CSCO is working as yet, but we have got pilot schemes with British Gas happening now	Aug 22, 2013 9:22 AM
18	The lack of heating measures makes it very difficult to sell.	Aug 22, 2013 8:08 AM

**Page 6, Q32. How do you find CERO compared to CERT?**

1	still planning	Sep 23, 2013 1:40 AM
2	Too complex to work out eligibility	Sep 10, 2013 7:19 AM
3	I've tried to access for residents but without success.	Sep 9, 2013 1:53 AM
4	Very confusing. No idea how to promote it.	Sep 5, 2013 1:51 AM
5	Too early to say.	Sep 2, 2013 5:08 AM
6	As above	Aug 30, 2013 2:47 AM
7	It's covers more measures but is more complicated to deliver ...	Aug 29, 2013 6:12 AM
8	CERO like ECO in general is overcomplicated and therefore costly to deliver.	Aug 29, 2013 5:46 AM
9	Not sure yet	Aug 28, 2013 5:20 AM
10	The wider range of measures is good, although the lack of full funding for CWI and LI is a bit of an issue.	Aug 28, 2013 1:37 AM
11	Good that hard-to-treat homes are now treatable, but bad that untreated lofts and cavity walls are not now fundable - they should be cheap "low-hanging fruit" to be treated ASAP whenever found.	Aug 27, 2013 9:29 AM
12	still much dependence on eligibility and having a secondary measure to get schemes funded	Aug 27, 2013 8:19 AM
13	as for 25 above	Aug 27, 2013 6:01 AM
14	We have no control we will have nothing for HECA reporting in the future	Aug 27, 2013 2:27 AM
15	Complex match funding with Green Deal	Aug 23, 2013 2:47 AM
16	Does not apply to NI.	Aug 23, 2013 1:39 AM
17	Require significantly more back office resources	Aug 22, 2013 8:40 AM
18	The access to the funding is shrouded in secrecy that can only be sought wonce you apply for a GDAR.	Aug 22, 2013 8:08 AM

**Page 6, Q33. Do you have comments to make about the ECO?**

1	There is not enough money set aside for fuel poor vulnerable clients.	Sep 27, 2013 7:11 AM
2	arrangements don't work well for local authorities	Sep 25, 2013 4:13 AM
3	I clicked "not engaged with this funding" because I find the terms really difficult to remember. I do not have a history of the working with the old schemes, so it is not just a case, for me, of understanding new titles...it is all completely new. I do believe that these are not unnecessary layers of complexity, nonetheless it makes it even more of a challenge when trying to explain to a potential ECO funding beneficiary.	Sep 24, 2013 5:02 AM
4	Govt needs to re-evaluate targets and ensure that more subsidy is directed at those in need rather than trying to primarily 'prop up' the Green Deal	Sep 24, 2013 2:22 AM
5	Far too onerous, the expected Administration is extremely time consuming, there is far too much risk of losing the funding due to timescales and ridiculous amounts of information required, cost of green deal assessments, useless software	Sep 24, 2013 2:00 AM
6	The inclusion of Solid wall insulation and the levels of funding have transformed our ability to carry out insulation to hard to treat properties and led to some very exciting initiatives. The elimination of loft insulation and cavity wall insulation funding outside eligible areas has made it much more difficult to plan basic measures in properties and harder to make a universal offer. The 'Toasty' scheme in Greater Manchester was a well known brand and gaining momentum, so it is a shame that this has had to be largely abandoned due to the changes in the funding rules. The requirement for an EPC and GD assessment, particularly for RSLs is too much red tape for basic insulation measures, where the cost of the assessments can be more than the insulation itself for a loft topup, for example.	Sep 23, 2013 7:06 AM
7	still planning	Sep 23, 2013 1:40 AM
8	Its still being targetted at the same areas as before. Needs to concentrate on rural areas that are falling behind as economies of scale are harder.	Sep 23, 2013 1:28 AM
9	Very complex. Have experience in delivering all types, involves alot of reports & effort from all parties to get schemes of the ground!	Sep 10, 2013 7:19 AM
10	Too restrictive - also when if ever will the orgisnations be fined for failure to deliver their CESP obligations	Sep 9, 2013 4:18 AM
11	Complicated and disjointed.	Sep 9, 2013 1:53 AM
12	ECO is extremely complicated and difficult to market to householders.	Sep 5, 2013 1:51 AM
13	Isis very compicated and expensive to run.	Sep 4, 2013 3:34 AM
14	too complicated to administer	Sep 3, 2013 6:25 AM
15	Very onerous to claim the funding from Fuel Suppliers.	Sep 2, 2013 12:25 PM
16	OFGEM have made ECO completey onerous with the amountv of information they require both before, during and after and ECO programs. The utility suppliers do not even seem to know what they want, every time we think we are about to start work we need to provide another bit of information. Having to have all this in place BEFORE any work can start has meant massive delays on programs of work with knock on effects to both	Sep 2, 2013 6:47 AM

**Page 6, Q33. Do you have comments to make about the ECO?**

	residents & contractors - a complete farce so far!!	
17	Slow because we and the fuel suppliers are finding our way through it.	Sep 2, 2013 5:08 AM
18	In principle ECO appears to be good but due to all the teething problems it has been slow to get area based schemes off the ground. In the meantime contractors are going around picking off the easy measures and looking for the HTTC which could potentially jeopardise schemes.	Sep 2, 2013 4:29 AM
19	Consultancy ongoing at a county level to help us maximise delivery	Sep 2, 2013 2:56 AM
20	It is too complicated, and find that whilst Ofgem have laid down guidance, providers are unsure about some of the guidance, and reluctant to install until there has been similar cases that have received Ofgem consent	Aug 30, 2013 1:41 AM
21	As above, its to little, too late and overly complicated ...	Aug 29, 2013 6:12 AM
22	ECO in general is overcomplicated and therefore costly to deliver. While ECO will provide better data than CERT, cost is likely out of all proportion to benefit.	Aug 29, 2013 5:46 AM
23	There are too many variations and players in the game. It's too confusing for people to understand and too complicated for contractors to work through. Not enough money per install such that a powerflush is not included, which is ridiculous!	Aug 28, 2013 9:15 AM
24	Some concern that some utilities have already used their boiler funding under HHCRO before the winter season.	Aug 28, 2013 5:45 AM
25	The myriad of potential partnerships, funding sources and different funding rates make designing an effective scheme/entering into a partnership very difficult	Aug 28, 2013 5:20 AM
26	Very unclear and allowing a host of spurious marketing projects.	Aug 28, 2013 3:16 AM
27	The utilities are running the show entirely - lots of business for the big boys, huge scope for cowboys despite the overwhelming compliance legislation	Aug 28, 2013 2:23 AM
28	We need to encourage some work to take place to understand how the various streams operate	Aug 28, 2013 2:05 AM
29	Fairly complicated set up. I find it difficult to explain who will be eligible for what measures.	Aug 28, 2013 1:37 AM
30	Generally good, although very slow off the ground due to the funding negotiations with everyone holding back waiting on what the price of carbon looks to be - this is not helping to create the demand that is needed to treat all the homes that can be treated ASAP. Government is not providing LA's with adequate data to best target those in most need of ECO funding, particularly those eligible for HHCRO and the rural element of CSCO, with EST charging large sums for the home energy efficiency (and construction) data that they hold, all of which requires manual checking of its accuracy (as much is not accurate).	Aug 27, 2013 9:29 AM
31	Complex criteria made it hard for staff and customers to understand Some evidence of learning from issues around CERT CESP Providers have lowered their offer after an initial promise, after residents contacted and scheme approved - caused cost, reputational damage and complaint.	Aug 27, 2013 8:19 AM

**Page 6, Q33. Do you have comments to make about the ECO?**

	Desktop offers often don't result in conversion rates we understand but next time we'll sign the legal agreement first.	
32	it is much more complex to access than CERT was, principally because of the concerns regarding procurement and the need for a GDA or EPC to access the funding	Aug 27, 2013 6:03 AM
33	No	Aug 27, 2013 6:01 AM
34	Nothing printable	Aug 27, 2013 2:27 AM
35	Its too early to comment. We're still in the process of procuring a partner...	Aug 27, 2013 1:59 AM
36	contractors are competing & altering the funding / support they will give, therefore it is a very slow process.	Aug 27, 2013 1:45 AM
37	More bureaucratic than CERT.	Aug 23, 2013 2:47 AM
38	Struggle to know how to access this funding, especially as a local authority which does not own housing stock.	Aug 23, 2013 1:53 AM
39	Does not apply to NI.	Aug 23, 2013 1:39 AM
40	Too much red tape, insufficient funding in HHCRO	Aug 23, 2013 1:37 AM
41	It's bogged down by red tape and regulations, and isnt delivering praticle solutions. We have been trying to get a fully funded scheme running since the start of 2013 and it's still not set up yet due to complications with can and cant be offered fully funded. The scheme is over complex and is not at all user friendly. The assessments we have done are rejecting what we see as adequately eligible and in need families - it's just not working!	Aug 22, 2013 9:22 AM
42	Require significantly more back office resources	Aug 22, 2013 8:40 AM
43	Taken too long to develop and measures seem a bit ad hoc (could be the partner we're having to work with)	Aug 22, 2013 8:35 AM
44	It all comes down to resource to be able to access it	Aug 22, 2013 8:33 AM
45	The complaince is very stringent. The goal posts keep moving. A new consultation was released on the 24th July with some proposed amendments for example	Aug 22, 2013 8:22 AM
46	It could be improved in so many ways. I would like OFGEM and DECC to seek dialogue with practitioners like LA to improve the scheme.	Aug 22, 2013 8:08 AM

**Page 7, Q34. What do you expect from CAN? (tick all that apply)**

1	a voice with government/agencies	Sep 25, 2013 4:15 AM
2	To allow people working in similar jobs to come together to discuss their roles, and opportunities to learn from each other.	Sep 23, 2013 7:18 AM
3	Lobbying to government	Sep 5, 2013 1:53 AM
4	All of the above are expected from CAN	Aug 29, 2013 9:23 AM
5	help from colleagues offering similar approach	Aug 27, 2013 8:22 AM
6	Information sharing on projects members have carried out.	Aug 23, 2013 1:43 AM
7	collective voice	Aug 23, 2013 1:39 AM
8	Assistance keeping up to date with changes	Aug 22, 2013 8:46 AM

**Page 7, Q35. How often do you attend Regional CAN meetings?**

1	Because i'm the EM Chair	Sep 27, 2013 7:11 AM
2	my staff do	Sep 25, 2013 4:15 AM
3	I work only three days a week and, even if regional, it may be too far to travel.	Sep 24, 2013 5:04 AM
4	Attend wherever possible - great for networking and keeping informed of policy updates & sharing best practice	Sep 24, 2013 2:25 AM
5	Has only been one since I joined and I had another engagement	Sep 23, 2013 5:04 AM
6	Usually too far to travel for a half day	Sep 23, 2013 4:56 AM
7	They are always heavy on the commercial business	Sep 23, 2013 2:59 AM
8	Time pressure and unpaid	Sep 23, 2013 1:17 AM
9	difficulty in finding time to attend regularly	Sep 9, 2013 1:55 AM
10	Provide secretariat services	Sep 5, 2013 1:53 AM
11	busy diary	Sep 3, 2013 6:26 AM
12	Distance from Office	Sep 3, 2013 1:17 AM
13	Can't always get to them because of other priorities.	Sep 2, 2013 5:10 AM
14	Low staffing numbers mean we struggle to resource	Aug 30, 2013 2:49 AM
15	need to be reasonably close by	Aug 29, 2013 8:50 AM
16	Lack of support from employer	Aug 29, 2013 6:19 AM
17	Too many organisations/groups working within the same agenda - governance and priorities are not clear or task orientated enough to justify travel/attendance	Aug 28, 2013 5:20 AM
18	Very useful when I can afford the time to attend.	Aug 28, 2013 2:51 AM
19	The agenda needs to be relevant to justify my travel and time	Aug 28, 2013 2:07 AM
20	General information on a specific issue, policy updates, networking	Aug 27, 2013 9:31 AM
21	Issues are relevant, time spent is good value and I'm committed to helping the region not just the Borough	Aug 27, 2013 8:22 AM
22	Lack of time, I work 3 days/wk and < 1/2 a day of this is spent on energy efficiency	Aug 27, 2013 6:03 AM
23	very interesting and good for networking	Aug 27, 2013 2:29 AM
24	Lack of time	Aug 23, 2013 6:22 AM
25	Long journey to where regional meetings held	Aug 23, 2013 2:50 AM
26	Distance from meeting venues, costs and time pressures.	Aug 23, 2013 1:43 AM

**Page 7, Q35. How often do you attend Regional CAN meetings?**

27	Member of Ex supporting other officers networking	Aug 23, 2013 12:47 AM
28	If and when relevant to the fuel poverty agenda	Aug 22, 2013 9:24 AM
29	I attend meeting where they are relevent and do not clash with other work commitments	Aug 22, 2013 8:46 AM
30	Too far away, long	Aug 22, 2013 8:37 AM
31	generally too far away and only work part time	Aug 22, 2013 8:36 AM
32	CAN East sort of broke up a bit!	Aug 22, 2013 8:35 AM
33	Work committments. Difficult to get time off, car mileage is scrutinised for longer journeys	Aug 22, 2013 8:23 AM



**Page 7, Q36. Do you attend any other local government focussed fora or networks e.g. NEA, LGA events?**

1	Attend some NEA Fuel Poverty Forums	Sep 27, 2013 7:11 AM
2	LGA Climate Local Group	Sep 25, 2013 4:15 AM
3	NEA fora, occasionall LGA events	Sep 24, 2013 2:25 AM
4	NEA Forums	Sep 23, 2013 5:04 AM
5	Dependant upon agenda content and spare time available.	Sep 23, 2013 4:00 AM
6	NEA	Sep 23, 2013 2:59 AM
7	apse, yougove, lga, HiEm	Sep 23, 2013 1:44 AM
8	NEA LGA	Sep 23, 2013 1:29 AM
9	LSP Executive	Sep 23, 2013 1:17 AM
10	NEA, LGA	Sep 16, 2013 3:10 AM
11	Warwickshire Affordable Warmth Group	Sep 11, 2013 9:45 AM
12	NEA	Sep 11, 2013 12:26 AM
13	NEA	Sep 10, 2013 7:19 AM
14	NEA occasionally	Sep 9, 2013 1:55 AM
15	Northants Warm Homes meetings, occasional NEA fora	Sep 5, 2013 1:53 AM
16	NEA forums	Sep 4, 2013 3:34 AM
17	NEA, LGA, DECC	Sep 3, 2013 6:26 AM
18	LGA (Climate Local) Free Public Service events in London	Sep 3, 2013 1:17 AM
19	NEA Fuel Poverty Forums	Sep 2, 2013 12:26 PM
20	Act on Energy, Worcester City Council	Sep 2, 2013 6:48 AM
21	NEA fuel poverty forums; some other local/regional events.	Sep 2, 2013 5:10 AM
22	NEA plus we have the Lancashire Energy Officers Group which meet every 6 weeks.	Sep 2, 2013 4:31 AM
23	NEA	Sep 2, 2013 2:58 AM
24	NEA NW	Sep 2, 2013 1:59 AM
25	NEA Forum	Aug 30, 2013 8:52 AM
26	Local empty homes forum	Aug 30, 2013 2:49 AM
27	NEA, and occaisionally LGA events	Aug 30, 2013 1:43 AM
28	NEA, Hampshire Energy Partnership (all Hampshire LA's)	Aug 29, 2013 9:23 AM
29	NEA	Aug 29, 2013 8:50 AM

**Page 7, Q36. Do you attend any other local government focussed fora or networks e.g. NEA, LGA events?**

30	NEA fuel poverty fora	Aug 29, 2013 5:47 AM
31	nea	Aug 29, 2013 5:01 AM
32	but not regularly for the same reasons given	Aug 28, 2013 5:20 AM
33	Only free events, no budget.	Aug 28, 2013 3:18 AM
34	NEA Fuel Poverty Forums	Aug 28, 2013 2:51 AM
35	NEA - WM CAN	Aug 28, 2013 2:25 AM
36	Occasionally, if the agendas are of interest	Aug 28, 2013 2:07 AM
37	NEA fuel poverty forum	Aug 28, 2013 1:39 AM
38	NEA on occasion.	Aug 28, 2013 12:55 AM
39	Ad hoc LGiU events.	Aug 28, 2013 12:50 AM
40	North Yorkshire Sustainable Development Officers meetings, NEA Fuel Poverty forums, LGYH climate change events	Aug 27, 2013 9:31 AM
41	NEA conferences and training events, LGA Climate Change workshops	Aug 27, 2013 8:22 AM
42	NEA	Aug 27, 2013 7:58 AM
43	NEA meetings, to date held in York	Aug 27, 2013 7:52 AM
44	LGA Climate Change Group, LCR Energy Officers Group	Aug 27, 2013 7:33 AM
45	NEA	Aug 27, 2013 6:04 AM
46	HEEP - Hampshire Home Energy Efficiency Partnership	Aug 27, 2013 6:03 AM
47	NEA	Aug 27, 2013 3:11 AM
48	NEA	Aug 27, 2013 2:46 AM
49	NEA	Aug 27, 2013 2:29 AM
50	NEA fuel poverty forums	Aug 27, 2013 2:00 AM
51	EA Climate Local	Aug 27, 2013 1:57 AM
52	NEA forums, workshops on policy eg from DECC or EST	Aug 27, 2013 1:47 AM
53	NEA plus others if relevant	Aug 23, 2013 8:35 AM
54	NEA	Aug 23, 2013 7:14 AM
55	NEA fuel poverty forums	Aug 23, 2013 3:36 AM
56	Occasionally attend NEA fuel poverty forums	Aug 23, 2013 2:50 AM
57	NEA	Aug 23, 2013 1:39 AM
58	NEA and LGA as suitable to role	Aug 23, 2013 12:47 AM

**Page 7, Q36. Do you attend any other local government focussed fora or networks e.g. NEA, LGA events?**

59	LEP, LGA	Aug 23, 2013 12:33 AM
60	London Seminars LGA	Aug 23, 2013 12:17 AM
61	Surrey Energy and Sustainability Partnership; Surrey Healthy Homes Partnership	Aug 22, 2013 10:33 AM
62	NEA, LGA, West Sussex CAN,	Aug 22, 2013 9:24 AM
63	NEA, LGA events	Aug 22, 2013 8:48 AM
64	NEA Occasionally when relevent and does not clash with other commitments	Aug 22, 2013 8:46 AM
65	NEA	Aug 22, 2013 8:40 AM
66	LGA events when possible	Aug 22, 2013 8:37 AM
67	NEA Fuel poverty forums, relevant LGA events, Sustainability East meetings	Aug 22, 2013 8:37 AM
68	NEA FP forum, Local area group VIRIDIS	Aug 22, 2013 8:10 AM

**Page 7, Q37. Are you a member of any of the following bodies? (please tick all that apply)**

1	IEMA	Sep 24, 2013 5:04 AM
2	MEP, GDAM, Energy Basics	Sep 16, 2013 3:02 AM
3	IEMA (Institute of Environmental Management Assessment) and Carbon Trust Public Sector forum	Aug 29, 2013 6:19 AM
4	LGiU	Aug 28, 2013 12:50 AM
5	Friends of the Earth	Aug 27, 2013 9:31 AM
6	Fuel Poverty Advisory Group (NI)	Aug 23, 2013 1:43 AM
7	NHER & Stroma	Aug 22, 2013 8:46 AM

Page 8, Q43. Have you attended a CAN one day conference/training day event?

1	At least two	Sep 27, 2013 7:14 AM
2	one or two	Sep 24, 2013 2:26 AM
3	1	Sep 23, 2013 7:20 AM
4	One	Sep 23, 2013 5:05 AM
5	Taunton	Sep 23, 2013 2:43 AM
6	1	Sep 23, 2013 1:44 AM
7	recent one in coventry - mostly very good	Sep 23, 2013 1:30 AM
8	2	Sep 16, 2013 3:11 AM
9	1	Sep 16, 2013 3:03 AM
10	1	Sep 11, 2013 9:45 AM
11	1 in last 12 months	Sep 11, 2013 12:27 AM
12	?	Sep 9, 2013 6:51 AM
13	2 or 3	Sep 5, 2013 1:54 AM
14	3	Sep 4, 2013 3:35 AM
15	a couple	Sep 3, 2013 6:27 AM
16	a couple	Sep 3, 2013 1:22 AM
17	a couple	Sep 2, 2013 6:49 AM
18	2	Sep 2, 2013 5:10 AM
19	2	Sep 2, 2013 4:31 AM
20	2	Sep 2, 2013 1:59 AM
21	three	Aug 30, 2013 8:52 AM
22	1 so far	Aug 30, 2013 2:49 AM
23	Chelmsford last year, Brighton this year	Aug 30, 2013 1:44 AM
24	2	Aug 29, 2013 9:24 AM
25	1	Aug 29, 2013 8:51 AM
26	One	Aug 29, 2013 6:20 AM
27	2	Aug 29, 2013 5:47 AM
28	several	Aug 29, 2013 5:02 AM
29	2	Aug 28, 2013 5:46 AM
30	1	Aug 28, 2013 2:25 AM

**Page 8, Q43. Have you attended a CAN one day conference/training day event?**

31	2	Aug 28, 2013 2:25 AM
32	a few over the past couple of years	Aug 28, 2013 2:09 AM
33	1	Aug 28, 2013 12:51 AM
34	1	Aug 27, 2013 9:32 AM
35	1 per year / CPD	Aug 27, 2013 8:23 AM
36	3	Aug 27, 2013 7:59 AM
37	One	Aug 27, 2013 7:54 AM
38	3 ?	Aug 27, 2013 6:05 AM
39	One	Aug 27, 2013 3:12 AM
40	If local low cost for travelling	Aug 27, 2013 2:31 AM
41	Can't remember	Aug 27, 2013 2:00 AM
42	one, newcastle	Aug 27, 2013 1:47 AM
43	not sure how many	Aug 23, 2013 7:15 AM
44	all of them since 2009	Aug 23, 2013 3:36 AM
45	1	Aug 23, 2013 2:51 AM
46	One in past year.	Aug 23, 2013 1:45 AM
47	All if they are easily accessble in the South	Aug 23, 2013 12:48 AM
48	2	Aug 23, 2013 12:18 AM
49	3 or 4	Aug 22, 2013 11:56 PM
50	1	Aug 22, 2013 9:24 AM
51	3	Aug 22, 2013 8:48 AM
52	not sure	Aug 22, 2013 8:48 AM
53	ONE	Aug 22, 2013 8:40 AM
54	2 since starting in June 2012	Aug 22, 2013 8:37 AM
55	a few years back - a couple of conferences	Aug 22, 2013 8:36 AM
56	one	Aug 22, 2013 8:12 AM

**Page 8, Q45. Would you attend a two-day conference should one be organised in the future?**

1	think the 2 day format is a good way of unifying CAN: currently i believe the regions of CAN have become quite fragmented.	Sep 27, 2013 7:14 AM
2	Please keep the lighthearted atmosphere of the old two day conferences, along with the high quality, relevant speakers. Attendance is of course subject to approval from my organisation.	Sep 23, 2013 7:20 AM
3	Overnighters are rarely funded at Councils. Certainly not at my level.	Sep 23, 2013 1:30 AM
4	Due to work/ budget pressures one day format is easier to gain authorisation to attend	Aug 30, 2013 1:44 AM
5	I think the lack of employer support would prohibit my attendance at a two day event.	Aug 29, 2013 6:20 AM
6	Depends on content/purpose	Aug 28, 2013 5:20 AM
7	Possibly?	Aug 28, 2013 3:19 AM
8	Without a specific cost centre, I would be unable to give up this amount of time.	Aug 28, 2013 2:52 AM
9	Regularly attend the regional forum alongside NEA	Aug 28, 2013 1:40 AM
10	It's hard enough to get out of the office for 1 day, 2 days is out of the question, our LA will not pay for accommodation so would only be able to attend one day or the other	Aug 27, 2013 9:32 AM
11	Also if not located somewhere expensive to get to eg Cardiff	Aug 27, 2013 8:23 AM
12	Our authority has banned us from attending "conferences" so one day training days are preferable.	Aug 27, 2013 7:54 AM
13	would be dependant on location	Aug 27, 2013 2:46 AM
14	No funds available	Aug 27, 2013 2:31 AM
15	It would also depend on the Programme and relevance of topics.	Aug 23, 2013 1:45 AM
16	prefer 1 day events	Aug 22, 2013 9:24 AM
17	difficult to justify time away on conferences at the moment	Aug 22, 2013 8:36 AM
18	maybe	Aug 22, 2013 8:36 AM
19	pricing options for accomadation included and accom excl. may help different LA	Aug 22, 2013 8:12 AM

**Page 10, Q48. In light of the recent policy changes, do you feel:**

1	It is a waste of time re-branding, people/organisations have got used to the name CAN. rather than worrying about our name we should worry about the fall in LA officers due to job loss/redundancy.	Sep 27, 2013 7:18 AM
2	should be 'Association' not 'Act'. The expansion of remit to authoritywide co2 for most officers never materialised. Best to keep tight focus/remit	Sep 25, 2013 4:19 AM
3	I think if the company name has a transparent link to Energy Conservation, then this is one level of obscurity gone. It links the company name to action and to something most people can understand.	Sep 24, 2013 5:07 AM
4	No advantage in another name change	Sep 24, 2013 2:28 AM
5	CAN better explains what the company does	Sep 23, 2013 4:59 AM
6	There is an ongoing strong focus on carbon reduction and I believe that CAN should broaden it's role to embrace the wider carbon reduction agenda. There are very few officers left in local government that deal purely with HECA - roles and responsibilities have broadened significantly and I think that CAN should evolve to keep pace	Sep 23, 2013 4:04 AM
7	if you keep chopping and changing we wont know who i who.	Sep 23, 2013 1:31 AM
8	Clearer idea of what it does	Sep 23, 2013 1:19 AM
9	CAN's remit covers areas I don't deal with. HECA is more focussed. If the organisation intends in the future to deal only with domestic energy use then change to HECA if not leave it as CAN	Sep 11, 2013 12:30 AM
10	Both names have their pros and cons	Sep 5, 2013 1:55 AM
11	If we wish to broaden our appeal	Sep 3, 2013 1:24 AM
12	Refocus on domestic energy and fuel poverty.	Sep 2, 2013 5:11 AM
13	HECA is the Act we are delivering so it makes sense for the network to reflect this name. CAN was a reaction to the repeal of HECA and the name is now out of step with legislation. Officers who are delivering HECA may not understand the historic link with CAN.	Aug 30, 2013 8:56 AM
14	CAN is now established/ accepted brand therefore do not feel should change. My role encompasses not only Fuel Poverty but also mitigation/ adaptation to climate change therefore the brand reflects the wider scope of my role	Aug 30, 2013 1:48 AM
15	We are not all HECA Officers anymore, CAN should stay along with the strapline referring to HECA	Aug 29, 2013 9:26 AM
16	The words The descriptor 'Carbon Action Network' I think succinctly summarises it's focus, dynamic and breadth.	Aug 29, 2013 6:27 AM
17	Sounds more official, fits better with LA health/public health/environmental health remit	Aug 29, 2013 5:49 AM
18	Both has advantages and disadvantages. CAN encompasses other elements such as transport, mitigation, but has not attracted many of these officers to its meeting. HECA is just based on housing. Both do not really encompass the fuel poverty element, but this is covered by NEA.	Aug 28, 2013 5:49 AM

**Page 10, Q48. In light of the recent policy changes, do you feel:**

19	Name should help to focus activities - CAN is too broad	Aug 28, 2013 5:22 AM
20	the use of the C word, does not necessarily assist in trying to move forward with the organisations aims locally.	Aug 28, 2013 3:21 AM
21	I would suggest UK HECA Network. CAN is too broad as 99% of what we do is domestic energy related, and often more about fuel poverty than carbon (in London anyway)	Aug 28, 2013 2:28 AM
22	I had not realised the original / true name of CAN so thought its main target was carbon reduction not all aspects of home energy conservation, which I think is more holistic a name	Aug 27, 2013 9:35 AM
23	What is in a name? As long as the combined voices are heard and acted upon then the name doesn't carry any additional sway.	Aug 27, 2013 8:00 AM
24	Don't keep changing the name	Aug 27, 2013 2:32 AM
25	Not enough experience or understanding to comment. The name/rebrand may have implications I am unaware of.	Aug 27, 2013 2:00 AM
26	it should be named what it does	Aug 27, 2013 1:49 AM
27	The function of the group is more important than the name.	Aug 23, 2013 2:54 AM
28	Putting Home Energy Conservation back into the title explains more clearly what we are about.	Aug 23, 2013 1:48 AM
29	Heca has returned which reflects the role better of home Energy rather than CAN which has a much wider remit of domestic, commercial and transport which we have no dealings or knowledge of.	Aug 23, 2013 12:51 AM
30	neither name properly describes the function of the organisation	Aug 22, 2013 10:36 AM
31	constant change leads to confusion	Aug 22, 2013 8:50 AM
32	It more clearly reflects the work of most members and recognises the resurrection of HECA	Aug 22, 2013 8:49 AM



**Page 11, Q51. Is there anything you expect to get from E.ON as sponsor that you feel they can do better?**

1	I don't understand what E.ON's involvement is...so I guess it is that I would like to be more aware of E.ON's role as sponsor. It sounds as if it could be a very positive element.	Sep 24, 2013 5:08 AM
2	Sponsorship is necessary to provide the quality service that you do, and the suppliers are always the ones who seem to have spare cash! However if the remit was broadened then alternative sponsors may be easier to find.	Sep 23, 2013 4:05 AM
3	Get involved in rurural areas- particularly Leicestershire as bottom of the table.	Sep 23, 2013 1:32 AM
4	It's useful to have a sponsor but they shouldn't dominate articles in any newsletters. Would it be possible to have a wider group of sponsors?	Sep 11, 2013 9:49 AM
5	It is always useful to have to opportunity to network with energy company representatives	Aug 30, 2013 2:02 AM
6	E.ON successfully delivered CESP projects but not sure they are delivering many projects nationally they seem to be turning down more schemes because most of their targets have been met?	Aug 29, 2013 9:31 AM
7	CAN needs funding and energy companies have the means to do so; however, I think there is a conflict of interest between their and CAN's agenda.	Aug 29, 2013 6:30 AM
8	Have to balance funding model with remaining independent, and being perceived as such by members and stakeholders	Aug 28, 2013 5:23 AM
9	Not sure what they do!	Aug 28, 2013 2:29 AM
10	I dont know how they are involved currently.	Aug 28, 2013 12:58 AM
11	I'm wary of commercial interests but if they enable something for the greater good then its okay	Aug 27, 2013 8:26 AM
12	Eon should be providing us with ECO funding fro example.	Aug 23, 2013 12:52 AM
13	So far the have added to the community so are welcomed.	Aug 22, 2013 8:14 AM