



the network team
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Networking Team Contact list

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Warm Front Team Manager Contacts

Kirsty Brown	Network Regional Manager – North	07740157273	Kirsty.Brown@eaga.com
Gale Marriott	Network Regional Manager – South	07949121241	Gale.Marriott@eaga.com

North Team

Local Warm Front Team Contacts

Martin Carrick	Partnership Development Officer (Cumbria, Northumberland, Tyne & Wear, County Durham and Tees Valley)	07852265337	Martin.Carrick@eaga.com
Gavin McAuley	Partnership Development Officer (West, East and South Yorkshire and Lincolnshire)	07960042547	Gavin.Mcauley@eaga.com
Ruth Williams	Partnership Development Officer (Greater Manchester, Cheshire and Merseyside)	07740817587	Ruth.Williams@eaga.com
Jennifer Smith	Partnership Development Officer (Lancashire and North Yorkshire)	07730733644	Jennifer.Smith@eaga.com
Jim Struthers	Partnership Development Officer (Derbyshire, Herefordshire, Shropshire, West Midlands, Worcestershire and Staffordshire)	07930833116	James.Struthers@eaga.com
Ravi Kumar	Partnership Development Officer (Nottinghamshire, Leicestershire, Rutland, Northamptonshire and Warwickshire)	07740157265	Ravi.Kumar@eaga.com

South Team

Local Warm Front Team Contacts

Nicky Jones	Partnership Development Officer (Avon, Gloucestershire, Oxon, Wiltshire, Buckinghamshire)	07930587069	Nicky.Jones@eaga.com
Simon Church	Partnership Development Officer (London)	07949121245	Simon.Church@eaga.com
Mark Scott	Partnership Development Officer (Somerset, Dorset, Devon and Cornwall)	07960698938	Mark.Scott@eaga.com
James Merrill	Partnership Development Officer (Surrey, Kent, East & West Sussex, Hampshire and Berkshire)	07960084758	James.Merrill@eaga.com
Claire Moore	Partnership Development Officer (Norfolk, Cambridgeshire, Hertfordshire, Suffolk, Bedfordshire, Essex)	07983805647	Claire.Moore@eaga.com



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Health

Simon Church	Partnership Development Officer	07949121245	Simon.Church@eaga.com
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Other Useful Warm Front Contact Information

Contact Centre	For public use	0800 316 2814	enquiry@eaga.co.uk
Literature requests	For Stakeholders only		networking@eaga.com
Benefit Entitlement Check	For both stakeholder and public use	0800 072 9006	bec@eaga.com
Landlords Team	For Stakeholders only	0191 2473836	landlord@eaga.co.uk <i>Landlord Permission etc</i>
Stakeholder Enquiries	For Stakeholders only	0191 2473822	stakeholdersenquiry@eaga.co.uk <i>Grant status, installation dates, survey results</i>
Customer Complaints	For public use	0800 316 2814	customer.response@eaga.co.uk
Stakeholder Complaints	For Stakeholders only	0800 408 0392	Irene.Cairns@eaga.com Simon.Eleftheropoulos-Weatherburn@eaga.com Adrian.Mordue@eaga.com
Customer Contribution Breakdown	For Stakeholders Only		stakeholderbreakdown@eaga.com to obtain a quotation breakdown or recalculation of VAT
Warm Front Aftercare	For Stakeholders Only	0800 408 1437	stakeholderenquiries@warmsure.com for stakeholders with ANY WarmSure related enquiry
Useful Websites			www.eaga.com www.warmfront.co.uk www.decc.gov.uk