

Warm Front, a few steps away from a warmer home

Step 1



You have made your application.

Step 2



You have been welcomed as a Warm Front customer and we have arranged for a Warm Front assessor to visit you.

Step 3



Your assessor has visited you. They have given you advice on how to be energy-efficient and have recommended the improvements that Warm Front can provide you with.

Step 4

You will receive a letter from the Warm Front Team to tell you who your approved Warm Front installer will be, and their contact details in case you need to contact them.

Your Warm Front approved installer will explain any work that will be done. They will tell you what is going to happen, what the work involves and what it will look like once it is finished.

Steps continued over the page.