



Sent via email

Dear Darsheet Chauhan

Thank you for your feedback on the [Each Home Counts](#) (EHC) Review of consumer advice, protection, standards and enforcement for energy efficiency and renewable energy, published on 16 December 2016. We apologise for the delayed response.

The EHC team welcomes your views on the Review Report. You have provided a very comprehensive response addressing points you would like industry to consider during the planning and implementation phase of the Review. In particular we note your concern that you feel the role of local authorities has not been highlighted sufficiently. We have passed your views to the relevant workstream leads who may contact you accordingly.

To ensure real change is achieved, the Department engaged with and invited views from a diverse range of stakeholders including industry and consumer groups. These views continue to be of great value in shaping the Review. We welcome the direction of travel facilitated by the Review and now led by industry. Government's intention will be to intervene only when necessary to create the enabling conditions in which markets can flourish.

There is now a revised set of workstreams and additional workstream leads involved to take the work forward. The objective is to ensure a workable framework is implemented to benefit both the industry and consumers alike. The revised workstreams are:

- Quality Mark Functions
- Code of Conduct/Consumer Protection
- Standards
- Compliance & Enforcement
- Delivery Organisation
- Information Hub & Data Warehouse
- Skills & Training
- Data Privacy & Protection
- Finance & Insurance
- Building Fabric & Technology
- Home Energy Technology & Renewables
- Design and Installation
- Measurement and Learning

- Smart Meters
- Pilots

The next step is to develop the recommendations from workstreams and to offer details of how these can be delivered to provide good quality installations, higher standards and better consumer protection.

If you wish to engage directly with the relevant workstreams or receive fortnightly updates on the Review through our newsletter, please email:

[eachhomecounts@beis.gov.uk](mailto:eachhomecounts@beis.gov.uk) . To learn more about the Each Home Counts

Review, the recommendations and progress on workstreams, please visit:

<http://www.eachhomecounts.com/next-steps/>

Kind regards

Each Home Counts Review team